

**GOVERNMENT OF INDIA  
MINISTRY OF HEALTH AND FAMILY WELFARE  
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA  
UNSTARRED QUESTION NO. 1531  
TO BE ANSWERED ON 28<sup>TH</sup> JULY, 2023**

**“DOCTOR TO POPULATION RATIO AT CGHS DISPENSARIES”**

**1531. SHRI V.K. SREEKANDAN:**

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) Whether the Government has taken note of the fact that the vacant posts and poor supply of drugs is hampering the services of Central Government Health Scheme (CGHS);
- (b) If so, the details thereof;
- (c) Whether it is also true that the Government is considering to ensure adequate doctor-to-population ratio in CGHS dispensaries providing healthcare services to Government employees and pensioners and if so, the details thereof;
- (d) Whether it is also true that the Government is considering to clear pending bills for a smooth flow of funds to ensure uninterrupted supply of medicines; and
- (e) If so, the details thereof?

**ANSWER  
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND  
FAMILY WELFARE  
(DR. BHARATI PRAVIN PAWAR)**

(a) to (e) : For smooth functioning of CGHS Wellness Centres and to ensure uninterrupted services to the beneficiaries, as an interim measure Medical Officers and other staff are engaged on contract basis against vacant posts.

Essential Medicines are available in CGHS Wellness Centres, procurement of which is done in bulk through Medical Stores Organization as well as from Jan Aushadhi Pariyojana to augment the availability of medicines. In addition, medicines, which are not available in Wellness Centres are procured through Authorized Local Chemists, against individual prescription.

CGHS has undertaken various measures to make CGHS user friendly. To streamline payment of Hospital Bills measures like settlement of these through digital mode through NHA-IT Platform. Bills worth Rs.3100 crore were settled in last financial year, and bills worth Rs.900 crore have already been processed during the current financial year.