

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
UNSTARRED QUESTION NO. 1144
TO BE ANSWERED ON 26TH JULY, 2023**

NEW CUSTOMERS OF BSNL

†1144. SHRI HARISH DWIVEDI:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the number of new customers joining BSNL and those going through port during the last one year;
- (b) the number of circles in the country where Bharat Sanchar Nigam Limited (BSNL) is providing 4G facility to the customers presently; and
- (c) the time by which BSNL is planning to provide 4G facility in circles where this facility is not available?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS
(SHRI DEVUSINH CHAUHAN)**

- (a) The number of new customers joined in Bharat Sanchar Nigam Limited (BSNL) during April 2022 to June 2023 is as follows:

Duration	No. of New Customers Joined in BSNL
April 2022 to March 2023	1,37,67,755
April 2023 to June 2023	31,46,860

The number of Customers ported-IN and ported-OUT during April 2022 to June 2023 is as follows:

MNP* during April-2022 to March 2023		MNP* during April-2023 to June 2023	
Ported-OUT	65,81,184	Ported-OUT	16,43,053
Ported-IN	16,85,194	Ported-IN	2,77,030

(*) Mobile Number Portability

- (b) BSNL is providing 4G services in 26 Circles across the country on limited scale.
- (c) In line with Atmanirbhar initiative of the Government, BSNL has issued Purchase orders for one-lakh 4G sites to rollout 4G services all over India within 18 to 24 months.
