

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO.1102
TO BE ANSWERED ON 26.07.2023**

**LACK OF AMENITIES IN UNRESERVED MAIL AND
EXPRESS TRAINS**

1102. SHRI ACHYUTANANDA SAMANTA:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether two or three coaches/compartments are made unreserved for general passengers in each Mail and Express trains;**
- (b) if so, whether the Government is aware that these coaches/compartments are overcrowded and lack amenities;**
- (c) whether the Ministry is devising some strategies to make those long journeys comfortable;**
- (d) if so, the details thereof; and**
- (e) the steps the Government proposes to take to keep data of the passengers and regulate the travelling in the unreserved coaches/compartments in trains in the wake of tragic train accident in Balasore?**

ANSWER

**MINISTER OF RAILWAYS, COMMUNICATIONS AND
ELECTRONICS & INFORMATION TECHNOLOGY**

(SHRI ASHWINI VAISHNAW)

(a) to (e) A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF UNSTARRED QUESTION NO. 1102 BY SHRI ACHYUTANANDA SAMANTA TO BE ANSWERED IN LOK SABHA ON 26.07.2023 REGARDING LACK OF AMENITIES IN UNRESERVED MAIL AND EXPRESS TRAINS.

(a) & (b) On Indian Railways, the demand for travel is not uniform and varies during lean and peak periods. As a contrast to lean periods, during peak periods, like summer vacations, pooja rush, Diwali/Chhath, winter vacation/ Holi, etc., demand exceeds the availability. It is applicable both to reserved as well as unreserved sector. Composition of trains is formed on the basis of traffic justification, operational feasibility and availability of resources.

Accordingly, Indian Railways operates various types of trains including Jan Sadharan, passenger trains etc. which are fully unreserved class trains.

(c) & (d) All unreserved coaches are equipped with all basic amenities which includes comfortable seat, toilets, wash basin, longitudinal luggage racks, coat hook, fan, charging points etc.

(e) Unreserved tickets are valid for commencing journey within specified duration in that class in any train going from the journey originating station to the destination station indicated on the ticket. Since these tickets are not train specific, the current practice of unreserved ticketing is one of capturing details which are required for fulfilling the technical and operational requirements. Since the train by which such passengers will undertake journey is not certain, intended purpose will not be served by capturing the details of these passengers. Making journey in that class train specific and capturing details of passengers would restrict option of undertaking journey by any train and would also result in increase in time of issuing of tickets.
