

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF POSTS**

**LOK SABHA  
UNSTARRED QUESTION NO. 4817  
TO BE ANSWERED ON 29<sup>TH</sup> MARCH, 2023**

**NUMBER OF POST OFFICES**

†4817. SHRI AJAY NISHAD:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the details of the number of post offices across the country including Bihar and Jharkhand including the total number of savings accounts in these post offices, State/UT-wise;
- (b) whether there has been an increase in the number of such accounts during the last three years and if so, the details thereof;
- (c) whether the Government proposes to provide digital banking services to the said post office savings account holders, if so, the details thereof;
- (d) the details of the services being provided to these account holders; and
- (e) the details of the scheme, if any proposed by the Government for these account holders?

**ANSWER**

**MINISTER OF STATE FOR COMMUNICATIONS  
(SHRI DEVUSINH CHAUHAN)**

(a) & (b). Number of post offices across country including Bihar and Jharkhand and the total number of savings accounts in these post offices, State/UT-wise, is attached as Annexure – A. There is no increase in number of such accounts during the last three years.

(c) & (d). Digital banking services have been made available to these account holders through CBS (Core Banking Solution) and IPPB (India Post Payments Bank). The following services are provided to these account holders.

- (1). Automatic Teller Machine (ATM) facilities
- (2). Internet Banking & Mobile Banking
- (3). National Electronic Fund Transfer (NEFT) / Real Time Gross Settlement (RTGS) services for transfer of funds from post office to bank and vice versa
- (4). Electronic Clearing Services (ECS) facility – for crediting the interest & maturity amount in bank accounts
- (5). e-Passbook facility to view the balance and mini-statement
- (6). India Post Payments Bank – Post Office Savings Accounts linkage services for all types of digital transactions
- (7). Interactive Voice Response System (IVRS) facility

(e). There is no new scheme under proposal for these account holders.

**Annexure referred to in reply of para (a) for Lok Sabha unstarred question no. 4817 to be answered on 29<sup>th</sup> March 2023 regarding “Number of Post Offices”**

<b>Postal Circle</b>	<b>States / Union Territories Covered</b>	<b>Number of Post Offices</b>	<b>Number of Savings Accounts</b>
Andhra Pradesh	Andhra Pradesh	10,609	38,38,241
Assam	Assam	4,005	18,31,471
Bihar	Bihar	9,302	33,17,743
Chhattisgarh	Chhattisgarh	4,299	9,41,303
Delhi	Delhi	509	8,56,397
Gujarat	Gujarat and Dadra and Nagar Haveli and Daman & Diu	8,838	41,11,573
Haryana	Haryana	2,697	16,37,823
Himachal Pradesh	Himachal Pradesh	2,795	22,42,693
Jammu & Kashmir	Jammu & Kashmir and Ladakh	1,695	5,49,142
Jharkhand	Jharkhand	4,031	12,13,087
Karnataka	Karnataka	9,621	77,45,461
Kerala	Kerala and Lakshadweep	5,063	29,10,627
Madhya Pradesh	Madhya Pradesh	8,791	22,64,949
Maharashtra	Maharashtra Goa	13,688	55,27,891
North East	Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Tripura and Nagaland	2,913	6,54,382
Odisha	Odisha	8,490	32,29,227
Punjab	Punjab and Chandigarh	3,853	18,11,917
Rajasthan	Rajasthan	10,287	22,48,054
Tamil Nadu	Tamil Nadu and Puducherry	11,865	71,45,629
Telangana	Telangana	6,208	37,87,543
Uttar Pradesh	Uttar Pradesh	17,890	64,31,579
Uttarakhand	Uttarakhand	2,722	14,21,418
West Bengal	West Bengal, Sikkim and Andaman & Nicobar Islands	9,080	79,75,174
<b>Total</b>		<b>1,59,251</b>	<b>7,36,93,324</b>

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