

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO. 4734  
TO BE ANSWERED ON 29.03.2023**

**SHIFTING OF TICKET BOOKING WINDOW**

**†4734. SHRI ASHOK KUMAR RAWAT:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether it is a fact that Balamau railway station is an important station on the Lucknow-Delhi (*via* Moradabad) railway route in Misrikh parliamentary constituency and if so, the details thereof;**
- (b) whether the ticket booking window at Balamau Station is located opposite side to the main city and the passengers have to walk about half a kilometre to go to the other side of the station after crossing the level crossing, if so, the details thereof;**
- (c) whether the Government has received any requests from the public representatives regarding shifting of the ticket booking window by constructing a platform to the city side at Balamau Station;**
- (d) if so, the details thereof; and**
- (e) the steps taken/being taken by the Government in this regard?**

**ANSWER**

**MINISTER OF RAILWAYS, COMMUNICATIONS AND  
ELECTRONICS & INFORMATION TECHNOLOGY**

**(SHRI ASHWINI VAISHNAW)**

**(a) to (e): A Statement is laid on the Table of the House.**

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**STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF UNSTARRED QUESTION NO. 4734 BY SHRI ASHOK KUMAR RAWAT TO BE ANSWERED IN LOK SABHA ON 29.03.2023 REGARDING SHIFTING OF TICKET BOOKING WINDOW**

**(a): Balamau station is categorised as Non-Suburban Grade (NSG)-5 category Railway station based on passenger earnings and outward passengers booked at the station. The station has also been identified and developed as Adarsh station.**

**(b): Both the sides of the Balamau station are populated. On one side of the station, a booking window is available for booking unreserved tickets. With a view to facilitate passengers on the other side of the station, a Jan Sadharan Ticket Booking Sevak (JTBS) has been engaged. These arrangements are considered adequate.**

**(c) & (d): A request on this account was received from Sh. Raj Kumar Agarwal, MLA/Sandila, during the visit of Hon'ble Minister of Railways to Research Designs and Standards Organization (RDSO).**

**(e): Augmentation/upgradation of passenger amenities at Railway stations is a continuous process depending upon the volume of passenger traffic, inter-se priority of works, subject to availability of funds.**

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