

**GOVERNMENT OF INDIA  
MINISTRY OF LABOUR AND EMPLOYMENT  
LOK SABHA  
UNSTARRED QUESTION NO. 4238  
TO BE ANSWERED ON 27.03.2023**

**ESHAM PORTAL COLLAPSED MULTIPLE TIMES**

**4238. SHRI MAGUNTA SREENIVASULU REDDY:**

**DR. AMAR SINGH:**

**DR. MOHAMMAD JAWED:**

**Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:**

- (a) whether the eShram portal has collapsed multiple times due to heavy traffic, if so, the details thereof;**
- (b) whether the Government has taken any steps to redress the same and if so, the details thereof;**
- (c) whether the Government has taken any steps to make the eShram portal disabled friendly, if so, the details thereof, if not, the reasons therefor;**
- (d) whether the Government has any plans to link the eShram card with other cards such as One Nation One Ration card to make delivery of benefits to workers more efficient, if so, the details thereof, if not, the reasons therefor;**
- (e) whether the eShram portal has helped the beneficiaries gain employment, if so, the details thereof; and**
- (f) whether the Government has any justification as to why the eShram portal ignored the employers' role in the registration of workers?**

**ANSWER**

**MINISTER OF STATE FOR LABOUR AND EMPLOYMENT  
(SHRI RAMESWAR TELI)**

**(a) to (f): On 26th August, 2021 Ministry of Labour & Employment launched eShram portal to create a National Database of the Unorganised Workers. The eShram portal was initially designed to have a daily registration capacity of 10 - 15 lakhs/day. However, the portal received unprecedented response from unorganised workers and the actual load increased beyond the initial designed capacity. To address this issue, eShram portal capacity was increased to support registrations upto 80 lakhs/day.**

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**The differently abled assistive features of the portal enables people with visual impairments to access the website using assistive technologies, such as screen readers. A user with visual disability can access this website using font magnifiers and screen readers. Further, Ministry has on-boarded more than 4 lakh Common Service Centres for registration on eShram portal.**

**One of the main objectives of the eShram portal other than registration is to facilitate delivery of benefits of social security schemes to the unorganised workers through integration with other Government portals. In this regard, data sharing guidelines with Central Ministries/ Departments has also been issued on 02.03.23 for exchange of eShram data with Central Ministries/ Departments for monitoring and targeted delivery of Welfare Schemes. The eShram data has been matched with Department of Food and Public Distribution (DFPD) i.e. One Nation One Ration Card (ONORC) data and it has been observed that 20.63 crore eShram registrants are registered on ONORC.**

**In order to provide the job opportunity to the unorganised workers, the e-Shram portal is integrated with National Career Service (NCS) portal. So far, more than 13 Lakh eShram registered workers have registered on the NCS portal for job opportunities.**

**The employers can always encourage and motivate their unorganised workers to register themselves on the e-Shram portal. In this regard, discussions are held from time to time with the concerned stakeholders to encourage registration on eShram portal.**