

**GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
LOK SABHA
UNSTARRED QUESTION NO. : 3867
(To be answered on the 23rd March 2023)**

STEPS FOR DECONGESTION OF AIRPORT

3867. SHRI GHANSHYAM SINGH LODHI

Will the Minister of CIVIL AVIATION

नागर विमानन मंत्री

be pleased to state:-

- (a) whether any steps are being taken/proposed to be taken to decongest the airports especially Delhi and Mumbai airports;**
- (b) if so, the details of the efforts made/proposed to be made in this regard; and**
- (c) whether the said efforts are likely to impact the security of these airports and if so, the details thereof?**

ANSWER

Minister of State in the Ministry of CIVIL AVIATION

नागर विमानन मंत्रालय में राज्य मंत्री

(GEN. (DR) V. K. SINGH (RETD))

-
- (a) to (c): A number of measures/steps have since been taken to decongest the Major Airports like Delhi and Mumbai. These are as follows:-**
- i. Additional Traffic Marshals have been posted at the departure forecourt to avoid vehicular congestion.**
 - ii. Board displaying least waiting time along with the entry gate number has been put up at vantage points to guide passengers in advance.**
 - iii. Display boards have been installed at entry gates providing real time data regarding waiting time. The information on the same is also being shared via social media.**
 - iv. Awareness poster at the entry gate for passengers to be ready with Air ticket/ Boarding pass and Identity proof document. Dedicated staff has been deployed at the entry gate to help passengers.**
 - v. Additional entry gates have been opened for passenger entry.**
 - vi. At Delhi Airport new security zone- Zone 0 has been created inside the Terminal 3.**
 - vii. Installation and Commissioning of additional X-ray machines for baggage check to address bottleneck at security points.**

- viii. At Delhi airport, additional 15 X-BIS machines have been added taking the total number of X-ray machines to 25 in T-3 Domestic and 19 in T-3 International.
- ix. Mumbai Airport operator has commissioned a Domestic to Domestic (D2D) transfer facility, cutting down the Minimum Connection Time for transfer of passengers and crew members and add flexibility to the airline operators in planning their flight schedule and rostering of crew members. Three new security lanes have been added at Mumbai airport for reducing waiting time for passengers.
- x. Deployment of additional manpower by CISF has been ensured.
- xi. Monitoring through CCTV & Command Centre.
- xii. Use of Count Meter for Crowd Management.
- xiii. Airport operators have been advised to re-balance peak hour traffic between terminals by shifting slots to optimise flights during peak hours.
- xiv. Airlines have been advised to deploy sufficient manpower at all check-in/baggage drop counters.
- xv. Incoming international passengers are encouraged to fill the Disembarkation cards onboard. Manpower is being deployed by airport operators at disembarkation points to assist passengers to fill the form.
- xvi. Air travelers are encouraged to use DigiYatra, a Biometric Enabled Seamless Travel experience based on Facial Recognition Technology. Inflight announcement to encourage usage of Digi Yatra platform are being made.
- xvii. 2D Bar code scanner installed at all the Entry Gates to facilitate automated entry.
- xviii. Airlines advised to have full compliance to Barcode on tickets issued, to help easy flow of passengers at entry/security gates.
- xix. Monitoring on daily basis at level of airport operators, airlines and Ministry of Civil Aviation for ensuring compliance of mitigation measures.

All these measures are implemented with the utmost consideration for maintaining airport security.
