GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS

LOK SABHA
UNSTARRED QUESTION NO. 3627
TO BE ANSWERED ON 22ND MARCH, 2023

POSTAL FACILITIES

†3627.   SHRI GOPAL CHINNAYA SHETTY:

Will the Minister of COMMUNICATIONS be pleased to state:

(a)   whether the Government proposes to take several fresh steps to make postal facilities easily available in remote and extremely backward areas of the Country, if so, the details thereof;

(b)   the details of the criteria to set up post office in each of the villages in the Country; and

(c)   the details of the steps being taken by the Government to upgrade Department of Posts as per modern requirements?

ANSWER

MINISTER OF STATE FOR COMMUNICATIONS
(SHRI DEVUSINH CHAUHAN)

(a)   Making postal facilities easily available in remote and extremely backward areas of the country is a continuous and ongoing process. Towards this end, 4903 Branch Post Offices have recently been opened in Left Wing Extremism (LWE) affected districts of the country.   State-wise detail of new Branch Post Offices opened in LWE affected districts is given in **Annexure**.

(b)   New post offices are opened in needy and justified areas based on prescribed norms to increase access to postal facilities.

(c)   All departmental post offices have been computerized under IT (Information Technology) Modernization Project and are providing online postal, banking and insurance services to citizens. In addition, handheld devices have been provided to branch post offices in rural areas of the country for carrying out online transactions and door step banking services.

Annexure referred to in reply to Part (a) for Lok Sabha Unstarred Question No. 3627 to be answered on 22nd March, 2023 regarding "Postal Facilities".

Number of Branch Post Offices opened in Left Wing Extremism(LWE) affected Districts.

S. No.	State	Number of Branch Post Offices opened.
1	Andhra Pradesh	282
2	Bihar	230
3	Chhattisgarh	1131
4	Jharkhand	898
5	Madhya Pradesh	511
6	Maharashtra	829
7	Odisha	312
8	Telangana	486
9	Uttar Pradesh	224
	Total	**4903**

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