

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO. 3547
TO BE ANSWERED ON: 22.03.2023

STATUS OF IT DEVELOPMENT

3547. SHRI GNANATHIRAVIAM S:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the position of India in Information Technology(IT) development amongst other nations in the world;
- (b) the status of the IT development in various States of the country, State/UT-wise;
- (c) whether it is a fact that the working conditions and hours of work in the IT sector are not good;
- (d) if so, the details thereof; and
- (e) the steps taken by the Government to ensure good working conditions as per law and the total exports of IT products during the last three years and the current year?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAJEEV CHANDRASEKHAR)

(a): India, Indian companies and Indian Start-Ups are global leaders in IT and global digital economy. The country has made significant progress in the field of information technology over the past few decades due to its large pool of talented and skilled professionals, as well as its favourable business environment and government policies that support the growth of the IT sector. As per National Association of Software and Services Companies (NASSCOM), the Indian technology industry is at the forefront of catalysing the country's growth with revenues expected to cross \$245 Bn in FY2022-23.

(b): India has a diverse IT industry with various states contributing to the development of the sector. The State/UT wise details of IT export from Software Technology Park (STP) units in the country is attached as Annexure.

(c): As per the Economic Survey 2023, Indian tech industry led the adoption of hybrid work models i.e., Work From Office and Work From Home. The technology used for augmenting employee experience and integrating tech solutions in aspects such as employee on boarding, communication, collaboration, and employee well-being & enablement has been the major driver. The HR functions at organisations are undergoing a transformation journey; the organisations are moving forward with an objective to deliver cost savings while expanding services and improving experiences by using a combination of labour arbitrage, optimised workforce models, elimination of low-value vendor spends and increasing talent liquidity. This has led to growth in employment. The industry continues to be a net hirer and is expected to add 2.9 lakh employees this year crossing 5.4 million in terms of total employee base.

(d): Does not arise.

(e): As per NASSCOM estimates, the revenue from software product exports in the last three years and current year is as under:

| Year | 2019-20 | 2020-21 | 2021-22 | 2022-23(E) |
|-----------------------------|---------|---------|---------|------------|
| Export (USD billion) | 2.9 | 5.0 | 6.7 | 7.3 |

Source: NASSCOM

E: estimates

Annexure

State wise IT Exports by STP units

| State | 2021-22 (₹ in crore) |
|-------------------|----------------------|
| ANDHRA PRADESH | 926.12 |
| ASSAM | 23.63 |
| BIHAR | 1.56 |
| CHANDIGARH | 906.93 |
| CHHATTISGARH | 111.59 |
| DELHI | 6373.15 |
| GOA | 156.7383 |
| GUJARAT | 5001.04 |
| HARYANA | 32338.99 |
| HIMACHAL PRADESH | 4.68 |
| JAMMU AND KASHMIR | 32.85 |
| JHARKHAND | 42.65 |
| KARNATAKA | 258240.1 |
| KERALA | 4311.43 |
| MADHYA PRADESH | 1078.8 |
| MAHARASHTRA | 125684.5 |
| MEGHALAYA | 34.57 |
| ODISHA | 2539.43 |
| PUDUCHERRY | 292.89 |
| PUNJAB | 1118.17 |
| RAJASTHAN | 1610.578 |
| SIKKIM | 11.39 |
| TAMIL NADU | 57687.2 |
| TELANGANA | 89846.67 |
| UTTAR PRADESH | 31312.63 |
| UTTARAKHAND | 191.35 |
| WEST BENGAL | 8450 |
| Total | 628329.7 |