

GOVERNMENT OF INDIA
MINISTRY OF COMMERCE & INDUSTRY
(DEPARTMENT OF COMMERCE)

LOK SABHA
UNSTARRED QUESTION NO. 3517
TO BE ANSWERED ON 22nd MARCH, 2023

SERVICE EXPORTS

3517. SHRI POCHA BRAHMANANDA REDDY:

Will the Minister of **COMMERCE & INDUSTRY** (वाणिज्य एवं उद्योग मंत्री) be pleased to state:

- (a) the details of services exports in the last three years, category-wise;
- (b) the details of services exports as a percentage of total exports in the last three years;
- (c) whether the Government has taken any steps to boost services export;
- (d) if so, the details thereof and if not, the reasons therefor;
- (e) whether the Government has formulated any roadmap or policy for boosting services export; and
- (f) if so, the details thereof and if not, the reasons therefor?

ANSWER

वाणिज्य एवं उद्योग मंत्रालय में राज्य मंत्री (श्रीमती अनुप्रिया पटेल)

THE MINISTER OF STATE IN THE MINISTRY OF COMMERCE AND INDUSTRY
(SMT. ANUPRIYA PATEL)

(a): As per Reserve Bank of India's (RBI) Balance of Payment Data, Exports of major services categories (in million USD) for last 3 years is as follows:

S.No.	Services Sector	2019-20	2020-21	2021-22
1.	Manufacturing services on physical inputs owned by others	232	296	501
2.	Maintenance and repair services n.i.e.	194	159	243
3.	Transport	20,988	21,854	32,660
4.	Travel	29,998	8,483	9,099
5.	Construction	3,096	2,620	2,645
6.	Insurance and pension services	2,431	2,376	3,316

7.	Financial services	4,734	4,338	5,472
8.	Charges for the use of intellectual property n.i.e.	934	1,310	825
9.	Telecommunications, computer, and information services	96,110	103,078	125,579
10.	Other business services	45,716	49,161	58,967
11.	Personal, cultural, and recreational services	2,207	2,336	3,164
12.	Government goods and services n.i.e.	659	630	803
13.	Others n.i.e.	5,892	9,447	11,252
	Services (Total)	213,191	206,090	254,527

(b): The details of Merchandise & Services exports (in million USD) and Services exports as a percentage of total exports in the last three years is as follows:

Year	Merchandise Exports	Services Exports	Total Exports	Services exports as a percentage of total exports (%)
2019-20	313,361	213,191	526,552	40
2020-21	291,808	206,090	497,898	41
2021-22	422,004	254,527	676,531	37

(c) to (f): Government of India follows a multipronged strategy in order to boost services exports comprising the following:

- i. Negotiating meaningful market access through multilateral, regional and bilateral trade agreements.
- ii. Trade promotion through participation in and organization of international fairs/exhibitions like the Global Exhibition on Services, Higher Education Summit etc. Focused strategies are undertaken for specific markets and sectors.
- iii. Addressing domestic sectoral challenges and difficulties which are identified through periodic consultations with the stakeholders. Moreover, efforts are made to

engage with the concerned Ministries/Departments to pursue a domestic reform agenda to make the services sector competitive globally.

- iv. 'Action Plan for Champion Sectors in Services' to give focused attention to 12 identified Champion Services Sectors, namely, Information Technology & Information Technology enabled Services, Tourism & Hospitality Services, Medical Value Travel, Transport & Logistics Services, Accounting and Finance Services, Audio Visual Services, Legal Services, Communication Services, Construction and Related Engineering Services, Environmental Services, Financial Services and Education Services has been approved and Rs. 5000 Crores have been earmarked to support sectoral initiatives of the Nodal Ministries/Departments identified for these sectors.
- v. Bureau of Indian Standards (BIS) has set up a dedicated Services Sector Division Council (SSDC) to formulate Indian Standards in various Services Sectors, especially Champion Services Sectors. Wherever possible, the Indian Standards are harmonized with international standards for ensuring that quality of services match global expectations. BIS has already published 143 standards on services till Jan.' 2023.
- vi. Department of Commerce has amended SEZ rules to liberalize Work From Home for SEZ units. DoC has amended the Special Economic Zones (SEZ) rules to insert a new rule 43A vide notification no. GSR 868(E) dated 08.12.2022 to enable Work From Home (WFH) for SEZ units. The decision has been made after duly noting the genuine needs of the industry and also noting the scope of benefits to economies of Tier-2 and Tier-3 cities that such a facility could entail.
- vii. Districts as Export Hubs Initiative highlights the need to channelize the potential and diverse identity in each District of the country to make them export hubs. Under this initiative, the Department of Commerce through Directorate General of Foreign Trade (DGFT) works with the States/UTs and the districts directly to create institutional mechanisms to facilitate exports of identified products/services from the districts. Products and services with export potential have been identified in all districts of the country in consultation with all the stakeholders including the States/UTs.
