GOVERNMENT OF INDIA MINISTRY OF HOME AFFAIRS

LOK SABHA UNSTARRED QUESTION NO. 3430

TO BE ANSWERED ON THE 21ST MARCH, 2023/ PHALGUNA 30, 1944 (SAKA)

EMERGENCY RESPONSE SUPPORT SYSTEM

3430. SHRI PARBHUBHAI NAGARBHAI VASAVA:

Will the Minister of HOME AFFAIRS be pleased to state:

- (a) the details and the number of States/UTs that have launched Emergency Response Support System (ERSS) till date;
- (b) the name of States that are yet to launch the said system till date along with the reasons therefor; and
- (c) the number of calls handled since launch of ERSS?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI AJAY KUMAR MISHRA)

- (a): The Single number 112 based Emergency Response Support System (ERSS) has since been operational in all the States/UTs.
- (b): Does not arise in view of the reply to part (a) above.
- (c): Over 25.76 crore calls have been handled since operationalization of ERSS.
