

**GOVERNMENT OF INDIA
MINISTRY OF CORPORATE AFFAIRS
LOK SABHA
UNSTARRED QUESTION NO. 3066
ANSWERED ON MONDAY, MARCH 20, 2023
PHALGUNA 29, 1944 (SAKA)**

MCA21 PORTAL

QUESTION

3066. SHRI V.K. SREEKANDAN:

**Will the Minister of CORPORATE AFFAIRS
be pleased to state:**

- (a) whether it is a fact that many users of the MCA21 portal have reported challenges in statutory corporate filings on account of technical issues since new forms were introduced this year, if so, the details thereof;**
- (b) whether it is also true that the Government has formed a special team to address public grievances on a priority basis;**
- (c) whether it is also true that the officials have been working with all concerned to solve the matter expeditiously; and**
- (d) if so, the details thereof?**

ANSWER

MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF STATISTICS AND PROGRAMME IMPLEMENTATION; MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF PLANNING AND MINISTER OF STATE IN THE MINISTRY OF CORPORATE AFFAIRS

[RAO INDERJIT SINGH]

(a): During Financial Year 2022-23, about 72.71 lakh forms have been filed during 01.04.2022 - 13.03.2023 on MCA21 Portal against about 69.97 lakh forms filed during 01.04.2021 - 13.03.2022. This includes the filing counts in respect of 20 LLP forms and 65 company forms deployed in Version 3 of MCA21 during this year; of which, a total of about 47.11 lakh forms have been filed during 01.04.2022 - 13.03.2023 against about 46.01 lakh filed during 01.04.2021 - 13.03.2022. As such, the stakeholders have been able to file more forms this year than previous year.

(b to d): In Version 3, a new process of registration of users and Digital Signature Certificate association with two factor authentication has been introduced for better identification of the stakeholders using MCA21 Services. Further, the new forms are web-based which allows real time validations. In order to assist and help the users understand the new processes and address their grievances expeditiously, a special team has been constituted comprising of the Officers of the Ministry and representatives from LTI Mindtree (MCA21 service provider), Project Monitoring Unit & Consultant (NISG & EY), Institute of Chartered Accountants of India (ICAI) and Institute of Company Secretaries of India (ICSI).
