

**GOVERNMENT OF INDIA  
MINISTRY OF HEALTH AND FAMILY WELFARE  
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA  
UNSTARRED QUESTION NO. 2794  
TO BE ANSWERED ON 17<sup>TH</sup> MARCH, 2023**

**DOCTOR-PATIENT RATIO IN CGHS WELLNESS CENTRES**

**2794. SHRI KANAKMAL KATARA:**

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) the number of CGHS wellness Centres/ Dispensaries in Dwarka, New Delhi;
- (b) the number of beneficiaries enrolled in each of the CGHS Dispensaries and the number of Doctors, Dispensary-wise in Dwarka;
- (c) the Doctor-Patient ratio in the CGHS Dispensaries of Dwarka and elsewhere in Delhi;
- (d) whether Government has conducted any study to ascertain the problems being faced by the CGHS Patients in Dwarka and if so, the details thereof; and
- (e) whether the Ministry is aware that patients queue up in Sector-9 CGHS Dispensary from 5 am for allotment of numbers but still many patients return without consulting the Doctor and if so, the details thereof along with the measures taken/being taken to augment the strength of doctors in Sector-9 CGHS Dispensary, Dwarka including the running of second shift there?

**ANSWER**

**THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND  
FAMILY WELFARE  
(DR. BHARATI PRAVIN PAWAR)**

(a) to (e): CGHS Wellness Centres at Dwarka, New Delhi, beneficiaries registered therewith, Medical Officers posted and Doctor-Patient ratio thereof are as under:-

Location	Medical Officers	Doctor-Patient ratio	Doctor-Patient ratio in Delhi/ NCR
Dwarka Sector-9	5	1:78	1:66
Dwarka Sector-23	4	1:85	

Problems related to CGHS Wellness Centre(s) faced by beneficiaries are discussed in Local Advisory Committee(s) meetings. An interactive CGHS Panchayat was held in North Zone Delhi by Additional Director with several stakeholders.

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