

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO.2391  
TO BE ANSWERED ON 15.03.2023**

**NEW TRAINS TO SUPAUL**

**†2391. SHRI DILESHWAR KAMAIT:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Government has any provision for startup comprehensive rail service to all the metro cities of India or operation of new trains for the people of Supaul district;**
- (b) if so, the details thereof;**
- (c) the facilities like catering, water, booking service etc., provided for passengers in long distance trains from Bihar; and**
- (d) if so, the details thereof ?**

**ANSWER**

**MINISTER OF RAILWAYS, COMMUNICATIONS AND  
ELECTRONICS & INFORMATION TECHNOLOGY**

**(SHRI ASHWINI VAISHNAW)**

- (a) and (b) Presently, Supaul lacks necessary infrastructural facilities for operation of long distance train services. However, subject to operational feasibility, traffic justification etc, introduction of trains is an on-going process on Indian Railways.**
- (c) and (d) It is continuous endeavour of Indian Railways to ensure adequate provision of catering services and Packaged Drinking Water to the passengers travelling in long distance trains including those originating from Bihar. Provision of catering services and packaged drinking water in trains is made through Pantry Car/Mini Pantry, Train Side Vending and static catering units at en-route stations.**

**In addition, passengers can also order food of their choice through e-catering services which are available at major en-route stations.**

**Further, with a view to facilitate passengers in procuring tickets for undertaking journey by trains, Indian Railways has taken various measures, some of which are as under:-**

**(1) Unreserved ticketing**

- i. Provision of Unreserved Ticketing System (UTS) counters.**
- ii. Provision of Automatic Ticket Vending Machines (ATVMs).**
- iii. UTSONMobile App facility for booking tickets online.**
- iv. Engaging different types of agents for disbursing unreserved tickets e.g.- Halt agents, Jansadharan Ticket Booking Sewaks (JTBS), Station Ticket Booking Agents (STBAs), Yatri Ticket Suvidha Kendra (YTSK) licencees.**

**(2) Reserved ticketing**

- i. Provision of computerised Passenger Reservation System (PRS) counters.**
- ii. Facility to book reserved tickets online through website of Indian Railway Catering & Tourism Corporation (IRCTC).**
- iii. Yatri Ticket Suvidha Kendra (YTSK) licencees.**

**Provision of such facilities and their augmentation from time to time is a continuous and ongoing exercise.**

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