

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA
UNSTARRED QUESTION No. 1538
TO BE ANSWERED ON 10.02.2023**

TELEMEDICINE SERVICE

1538: SHRI HARISH DWIVEDI

Will the Minister of **HEALTH and FAMILY WELFARE** be pleased to state:

- (a) whether the Government has rolled out telemedicine service in the country and if so, the details thereof;
- (b) the States/UTs in which telemedicine service is being implemented;
- (c) the number of people so far treated through telemedicine service, State/UT-wise; and
- (d) the district in Uttar Pradesh where rural people are being treated through telemedicine service?

ANSWER

**THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY
WELFARE
(DR. BHARATI PRAVIN PAWAR)**

(a) to (d): Ministry of Health and Family Welfare (MoHFW) has developed a telemedicine application known as National Telemedicine Service, eSanjeevani which provides doctor to doctor and patient to doctor consultations.

This application works on a hub and spoke model. Through the hub and spoke model, doctors including specialists can provide services to Health and Wellness Centers (HWCs) in rural areas. Further people in remote and rural areas can also avail services through OPD module of eSanjeevani.

The Government has also launched a “National Tele Mental Health Programme” on 10th October, 2022, to further improve access to quality mental health counselling and care services in the country. As on 31.01.2023, 25 States/ UTs have set up 36 Tele MANAS Cells and have started mental health services. 43,861 calls have been handled on the helpline number.

eSanjeevani Telemedicine service is implemented in all States/UTs.

As on 31st January, 2023, eSanjeevani Telemedicine service has served a total of 6,03,89,750 patients across the country. State-wise detail is annexed herewith.

Telemedicine service eSanjeevani has been implemented in all 75 districts of Uttar Pradesh and as on 31st January, 2023, a total of 33,24,186 patients in Uttar Pradesh.

State/UT-wise details of patients served using eSanjeevani as on 31.01.2023

Sl. No.	States	Patients Served
1.	Andaman And Nicobar Islands	151
2.	Andhra Pradesh	18652001
3.	Arunachal Pradesh	543
4.	Assam	872237
5.	Bihar	2463236
6.	Chandigarh	34753
7.	Chhattisgarh	706921
8.	DND & DD	55756
9.	Delhi	21708
10.	Goa	252
11.	Gujarat	923472
12.	Haryana	208662
13.	Himachal Pradesh	213696
14.	Jammu & Kashmir	257496
15.	Jharkhand	541286
16.	Karnataka	4765490
17.	Kerala	358135
18.	Ladakh	20038
19.	Lakshadweep	487
20.	Madhya Pradesh	2640370
21.	Maharashtra	3465116
22.	Manipur	31999
23.	Meghalaya	64701
24.	Mizoram	4305
25.	Nagaland	145
26.	Odisha	602211
27.	Puducherry	777
28.	Punjab	301211
29.	Rajasthan	555204
30.	Sikkim	13461
31.	Tamil Nadu	6722007
32.	Telangana	3297518
33.	Tripura	12515
34.	Uttar Pradesh	3324186
35.	Uttarakhand	588684
36.	West Bengal	8669020
Total		60389750