

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO. 1041
TO BE ANSWERED ON: 08.02.2023

COMMON SERVICE CENTRES

1041. SHRI VIVEK NARAYAN SHEJWALKAR:

Will the MINISTER OF ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the number of Common Service Centres (CSCs) set up in Madhya Pradesh so far, district-wise;
- (b) whether the Government has fixed any time limit for setting up these Centres (CSCs) in all the Gram Panchayats of Madhya Pradesh;
- (c) if so, the details thereof; and
- (d) whether all these CSCs are working smoothly and if so, the details thereof?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAJEEV CHANDRASEKHAR)

(a): Common Services Centre (CSC) is an important vehicle for delivery of digital services to the citizens who are not on internet or digitally literate. It is a self-sustainable entrepreneurship model which is run by village level entrepreneurs. Over 400 services are being delivered through CSCs, including government to citizen services, business to citizen services, financial services, Aadhaar related services, education services, and telemedicine service, etc.

The number of Common Services Centres (CSCs) in the State of Madhya Pradesh as on 31.12.2022, is 46,145. The district-wise list of CSCs, as provided by CSC e-Governance Service India Limited, is at Annex-I.

(b) to (d): CSC e-Governance Service India Limited has informed that CSCs have already been set up in all Gram Panchayats in the State of Madhya Pradesh, and that they are working smoothly. The details of services being delivered from CSCs are at Annex-II.

District wise number of Common Services Centres (CSCs) in the State of Madhya**Pradesh**

| S. no. | District | Number of CSCs |
|---------------|-----------------|-----------------------|
| 1 | Agar Malwa | 405 |
| 2 | Alirajpur | 458 |
| 3 | Anuppur | 655 |
| 4 | Ashoknagar | 566 |
| 5 | Balaghat | 1,320 |
| 6 | Barwani | 624 |
| 7 | Betul | 1,013 |
| 8 | Bhind | 688 |
| 9 | Bhopal | 909 |
| 10 | Burhanpur | 405 |
| 11 | Chhatarpur | 2,012 |
| 12 | Chhindwara | 1,450 |
| 13 | Damoh | 1,151 |
| 14 | Datia | 541 |
| 15 | Dewas | 1,018 |
| 16 | Dhar | 959 |
| 17 | Dindori | 561 |
| 18 | East Nimar | 763 |
| 19 | Guna | 1,008 |
| 20 | Gwalior | 935 |
| 21 | Harda | 305 |
| 22 | Narmdapuram | 626 |
| 23 | Indore | 1,099 |
| 24 | Jabalpur | 1,258 |
| 25 | Jhabua | 507 |
| 26 | Katni | 852 |
| 27 | Khargone | 944 |
| 28 | Mandla | 951 |
| 29 | Mandsaur | 851 |
| 30 | Morena | 1,061 |
| 31 | Narsinghpur | 634 |
| 32 | Neemuch | 533 |
| 33 | Niwari | 308 |
| 34 | Panna | 666 |

| | | |
|----|--------------|---------------|
| 35 | Raisen | 713 |
| 36 | Rajgarh | 1,104 |
| 37 | Ratlam | 839 |
| 38 | Rewa | 1,960 |
| 39 | Sagar | 1,930 |
| 40 | Satna | 1,356 |
| 41 | Sehore | 780 |
| 42 | Seoni | 896 |
| 43 | Shahdol | 1,008 |
| 44 | Shajapur | 551 |
| 45 | Sheopur | 375 |
| 46 | Shivpuri | 943 |
| 47 | Sidhi | 986 |
| 48 | Singrauli | 980 |
| 49 | Tikamgarh | 858 |
| 50 | Ujjain | 1,145 |
| 51 | Umaria | 566 |
| 52 | Vidisha | 1,119 |
| | Total | 46,145 |

[Source: CSC e-Governance Service India Limited]

Details of services offered through CSCs

| S.no. | Service |
|--------------|--|
| 1 | Aadhaar services |
| 1.1 | Aadhaar generation |
| 1.2 | E-KYC and authentication services |
| 1.3 | Aadhaar printing |
| 1.4 | Aadhaar updates (UCL) |
| 2 | Central Government to Citizen services |
| 2.1 | Ayushman Bharat Yojana related services |
| 2.2 | Pradhan Mantri Fasal Bima Yojana related services |
| 2.3 | Pradhan Mantri Ujjwala Scheme related services |
| 2.4 | Pradhan Mantri Shram Yogi Maandhan Yojana related services |
| 2.5 | Pradhan Mantri Kisan Maandhan Yojana related services |
| 2.6 | Pradhan Mantri Kisan Samman Nidhi Yojana related services |
| 2.7 | Pradhan Mantri Merchant Pension Yojana related services |
| 2.8 | Pradhan Mantri Kisan Credit Card Yojana related services |
| 2.9 | Pradhan Mantri Street Vendor's AtmaNirbhar related services |
| 2.10 | E-Shram registrations |
| 2.11 | Election Commission related services |
| 2.12 | Passport applications |
| 2.13 | Income-tax (Permanent Account Number) applications |
| 2.14 | Swachh Bharat Abhiyan related services |
| 2.15 | Food Safety and Standards Authority of India registration/licence |
| 2.16 | Jeevan Pramaan related services |
| 2.17 | Udyam Jyoti Parichay related services |
| 2.18 | Submission of recruitment applications |
| 3 | State Government to Citizen services |
| 3.1 | E-District services |
| 3.2 | Public Distribution System related services |
| 3.3 | Labour registration services |
| 3.4 | E-Stamping related services |
| 3.5 | Vehicle registration and driving licenses applications |
| 3.6 | Recruitment services |
| 3.7 | Municipal services |
| 3.8 | Swasth Bima related services |
| 3.9 | Fasal Bima Yojana related services |
| 4 | Education services |
| 4.1 | Digital Literacy |
| 4.2 | Online courses of the National Institute of Electronics and Information Technology, National Institute of Open Schooling, Indira Gandhi National Open University, Indian Institutes of Technology and private universities |
| 4.3 | Various courses of the CSC Academy |
| 5 | Legal services |

- 5.1 Tele-legal consultation services
- 5.2 E-Courts related services
- 6 Financial inclusion services**
- 6.1 Banking services
- 6.2 DigiPay (Aadhaar Enabled Payment System) services
- 6.3 Insurance services
- 6.4 National Pension System and Atal Pension Yojana related services
- 6.5 FASTag services
- 6.6 Credit information company registrations
- 7 Tours and travels**
- 7.1 Indian Railways Catering and Tourism Corporation's services
- 8 Utility bill payment services**
- 8.1 Bharat Bill Payment System
- 8.2 Electricity bill payment
- 8.3 Water bill payment
- 8.4 Liquefied petroleum gas booking
- 9 Healthcare services**
- 9.1 Telemedicine
- 9.2 Medicine sale
- 9.3 Stree Swabhiman Yojana related services
- 10 Business to Citizen/ Business to Business services**
- 10.1 Grameen E-Store
- 10.2 Distribution of products
- 10.3 Agriculture services
- 10.4 Recharge of mobile phone and Direct To Home (DTH)
- 10.5 Income-tax return filing
- 11 Skill development**

[Source: CSC e-Governance Service India Limited]
