

**GOVERNMENT OF INDIA
MINISTRY OF LABOUR AND EMPLOYMENT
LOK SABHA
UNSTARRED QUESTION NO. 779
TO BE ANSWERED ON 12.12.2022**

INDIAN IMMIGRANTS

779. DR. A. CHELLAKUMAR:

Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:

- (a) whether the Government collaborated with any international institutions to ensure social and financial security of Indian immigrants during the COVID-19 crisis;**
- (b) if so, the details thereof and if not, the reasons therefor;**
- (c) whether any labour disputes of Indian migrant workers remain unresolved in the Indian Embassies in other countries; and**
- (d) if so, the details thereof, State-wise and country-wise from 2010 till now and the reasons for pendency?**

ANSWER

**MINISTER OF STATE FOR LABOUR AND EMPLOYMENT
(SHRI RAMESWAR TELI)**

(a) & (b): During the pandemic, it was Government's priority that pandemic's impact on Indian workers in terms of loss of employment was mitigated. To that end, Government through their Missions in the Gulf was continuously engaged with the Government of the Gulf nations to maintain the workers, ensure their welfare and facilitate financial payments due to them. Government of India facilitated the safe repatriation of citizens stranded abroad to India during the COVID-19 pandemic time through the Vande Bharat Missions (VBM).

In addition, the Labour and Manpower Cooperation MOUs/Agreements signed by the government safeguard the specific interest of domestic workers in many countries. Such documents are signed with the Gulf Cooperation Council countries (Bahrain, Kuwait, Oman, Qatar, Saudi Arabia, and United Arab Emirates) and Jordan. The Government has also signed separate MOUs/Agreements on domestic workers with Kuwait and Saudi Arabia. Further, a Labour Mobility Partnership Agreement for cooperation in manpower was signed with Denmark in September 2009. The Migration and Mobility MOUs/ Agreements are also in place with France and the UK which

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were signed in March 2018 and May 2021 respectively. They provide the overarching framework for cooperation on migration and mobility related issues.

The Indian Missions/Posts abroad also utilise the Indian Community Welfare Fund (ICWF) to provide assistance to overseas Indian citizens and their dependents in times of distress including in the process of settlement of death cases and transportation of mortal remains to India.

(c) & (d): Yes Sir, Some labour disputes of Indian workers remain unresolved. Details of labour related grievances registered by Pravasi Bharatiya Shayata Kendra (PBSK) on eMigrate and MADAD portal are available only from 2015. State wise and country wise details from 2015 till November 2022 are attached at Annexure. Many of these grievances are pending due to ongoing legal proceedings in respective countries.

Annexure referred to in reply to part (c) & (d) of Lok Sabha un-starred question for 12.12.2022.

Complaints registered by PBSK on eMigrate and MADAD from 2015 to 2022 (Till Nov)

1. Year wise complaints registered by PBSK.

Years	eMigrate	MADAD	Grand Total
2015	627	405	1032
2016	1170	450	1620
2017	917	411	1328
2018	1479	753	2232
2019	1459	1032	2491
2020	2259	753	3012
2021	1633	747	2380
2022	1358	800	2158
Grand Total	10902	5351	16253

2. State Wise Complaints Received & Registered.

State	eMigrate	MADAD	Grand Total
Uttar Pradesh	3182	956	4138
Tamil Nadu	1611	2297	3908
Bihar	865	295	1160
Maharashtra	890	189	1079
Kerala	762	172	934
West Bengal	601	142	743
Telangana	389	268	657
Rajasthan	477	153	630
Punjab	421	177	598
Andhra Pradesh	360	175	535
Delhi	285	87	372
Karnataka	160	70	230
Haryana	120	66	186
Gujarat	107	71	178
Odisha	125	44	169
Uttarakhand	102	39	141
Jharkhand	99	35	134
Madhya Pradesh	55	38	93
Jammu & Kashmir	71	10	81
Chandigarh	66	6	72
Assam	58	6	64
Himachal Pradesh	44	20	64
Chhattisgarh	11	9	20
Pondicherry	12	8	20
Goa	10	7	17
Tripura	12	1	13
Sikkim	2	4	6
Andaman & Nicobar	2	2	4
Meghalaya	1	2	3
Arunachal Pradesh	1	1	2
Manipur	1	0	1
Nagaland	0	1	1
Grand Total	10902	5351	16253

3. Country Wise Complaints registered by PBSK

Row Labels	eMigrate	MADAD	Grand Total
KSA	5356	1661	7017
UAE	1130	890	2020
Kuwait	1202	361	1563
Malaysia	464	835	1299
Qatar	765	199	964
Oman	435	466	901
Canada	381	34	415
Bahrain	125	91	216
Singapore	137	66	203
USA	43	50	93
Australia	65	18	83
India	78	0	78
Russia	61	17	78
Iraq	29	38	67
UK	39	22	61
Malta	57	2	59
Nigeria	15	43	58
Maldives	15	34	49
Iran	5	33	38
Thailand	14	23	37
Germany	21	10	31
Poland	26	4	30
Jordan	15	13	28
Lithuania	27	1	28
China	12	15	27
Libya	10	17	27
Netherlands	23	3	26
Slovakia	25	0	25
South Africa	10	14	24
New Zealand	18	5	23
Portugal	19	4	23
Romania	17	6	23
Sri Lanka	7	16	23
Angola	4	18	22
Cambodia	9	12	21
Ethiopia	1	20	21
Italy	9	11	20
Tanzania	9	11	20
Lebanon	9	10	19
Denmark	17	1	18
Brunei	10	6	16
Indonesia	3	13	16
Kenya	10	6	16
Sudan	3	13	16
Israel	15	0	15
Serbia	14	1	15
Philippines	1	13	14
Uzbekistan	9	5	14
Congo	1	12	13
Egypt	5	8	13
Cyprus	6	6	12

Mauritius	9	3	12
Mozambique	2	10	12
Myanmar	2	10	12
Azerbaijan	9	2	11
Belgium	9	2	11
Japan	10	1	11
Seychelles	3	7	10
Uganda	1	9	10
Ireland	8	1	9
Nepal	0	9	9
Bangladesh	0	8	8
Croatia	6	2	8
France	6	2	8
Vietnam	2	6	8
Algeria	4	3	7
Ghana	0	7	7
Spain	3	4	7
Ukraine	4	3	7
Afghanistan	2	4	6
Cameroon	1	5	6
Zambia	1	5	6
Armenia	4	1	5
Brazil	3	2	5
Georgia	2	3	5
Liberia	1	4	5
Sierra Leone	0	5	5
Yemen	0	5	5
CoteD'Ivoire	0	4	4
Guyana	2	2	4
IvoryCoast	0	4	4
Fiji	2	1	3
Greece	1	2	3
Jamaica	2	1	3
Kazakhstan	2	1	3
Madagascar	2	1	3
Mexico	0	3	3
Norway	3	0	3
Senegal	1	2	3
Somalia	0	3	3
South Korea	0	3	3
South Sudan	0	3	3
Suriname	0	3	3
Sweden	0	3	3
Turkey	0	3	3
Abidjan	0	2	2
Finland	2	0	2
Hungary	2	0	2
Kyrgyzstan	1	1	2
Laos	0	2	2
Latvia	0	2	2
Pakistan	0	2	2

Papua New Guinea	0	2	2
Rwanda	1	1	2
West Africa	0	2	2
Albania	0	1	1
Austria	0	1	1
Belize	0	1	1
Bhutan	0	1	1
Bolivia	1	0	1
Burundi	0	1	1
Cayman Islands	1	0	1
Central Africa	0	1	1
Cambodia	0	1	1
Czech Republic	1	0	1
Dusbane	1	0	1
Equatorial Guinea	0	1	1
Eritrea	0	1	1
Guatemala	1	0	1
Nairobi	0	1	1
Niger	0	1	1
Republic Of Congo	0	1	1
Reunion Island	1	0	1
Saint Christopher And Nevis	0	1	1
South America	0	1	1
Switzerland	0	1	1
Taiwan	0	1	1
Tajikistan	1	0	1
TheBahamas (Jamaica)	0	1	1
Uruguay	1	0	1
Venezuela	0	1	1
Grand Total	10902	5351	16253
