GOVERNMENT OF INDIA MINISTRY OF HEALTH AND FAMILY WELFARE DEPARTMENT OF HEALTH AND FAMILY WELFARE

LOK SABHA UNSTARRED QUESTION NO. 643 TO BE ANSWERED ON 09TH DECEMBER, 2022

TREATMENT UNDER AB-PMJAY

643. SHRI P.C. MOHAN:

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) the details of the Ayushman Bharat Cards issued till date, State/UT-wise;
- (b) whether the Government is aware of the fact that due to apathy of private hospitals, people are not able to avail benefits under the AB-PMJAY; and
- (c) if so, the details thereof and the necessary steps taken in this regard?

ANSWER THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (DR. BHARATI PRAVIN PAWAR)

(a) to (c): State/UT-wise details of Ayushman Bharat cards issued as on 4th December, 2022 are at Annexure.

As per the terms and conditions of empanelment, hospitals cannot deny treatment to genuine beneficiaries of the scheme. In case of denial of treatment by the empanelled hospital, beneficiaries can lodge grievances on the designated web-based portal or mobile-based application of Central Grievance Redressal Management System (CGRMS). Alternatively, beneficiaries can reach out to NHA's National Call Centre through 24x7 helpline 14555 and register their grievances. Such grievances are resolved in an efficient and transparent manner through a publicly accessible IT platform.

As of 4th December 2022, approximately 4.18 crore hospital admissions worth Rs. 48,934.9 crore have been authorized through a network of 26,267 empanelled health care providers including 11,700 private hospitals. Further, the percentage of hospital admissions authorized in private sector by count and amount are 57% and 67% respectively.

State/UT-wise details of Ayushman Bharat cards issued

State/UT	No. of Ayushman cards issued
Andaman And Nicobar Islands	40292
Andhra Pradesh	6336279
Arunachal Pradesh	75928
Assam	882171
Bihar	7689675
Chandigarh	94360
Chhattisgarh	16051248
DNH & DD	423716
Goa	26386
Gujarat	16362262
Haryana	5560771
Himachal Pradesh	1127841
Jammu And Kashmir	7991567
Jharkhand	9605722
Karnataka	11906645
Kerala	7061790
Ladakh	138242
Lakshadweep	25710
Madhya Pradesh	33218367
Maharashtra	8061785
Manipur	470571
Meghalaya	1761309
Mizoram	425489
Nagaland	294783
Puducherry	399722
Punjab	7965868
Rajasthan	1303188
Sikkim	51752
Tamil Nadu	900923
Telangana	27435
Tripura	1303134
Uttar Pradesh	23194647
Uttarakhand	4906934