

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA
UNSTARRED QUESTION No-606
TO BE ANSWERED ON 09.12.2022**

CONSULTATION UNDER NDHM FOR PERSONS WITH DISABILITIES

606 DR. MOHAMMAD JAWED:

Will the Minister of **HEALTH and FAMILY WELFARE** be pleased to state:

- (a) whether it is a fact that the consultation process implemented by the National Digital Health Mission is causing difficulties to the persons with disabilities, as the online form requires the user to fill an image CAPTCHA which is inaccessible for persons with visual impairment;
- (b) if so, the details thereof and the remedial steps taken/proposed to be taken by the Government in this regard; and
- (c) whether the Government would consider an alternative option of enabling the submissions of consultation form by email to make the process more accessible and if so, the details thereof and necessary steps taken in this regard?

ANSWER

**THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY
WELFARE
(DR. BHARATI PRAVIN PAWAR)**

(a) to (c): The consultation process conducted until now has been inclusive for every individual, with several options to send in their comments, either through the form available on the website or on the official email address of ABDM.

The online forms used to submit comments by various stakeholders for all consultations that have taken place do not require CAPTCHA. Once a stakeholder has filled in their comments and further details in the online form, they are only required to submit the form without any CAPTCHA.

Further option to submit comments/responses via email is also provided.
