

GOVERNMENT OF INDIA
MINISTRY OF HOUSING AND URBAN AFFAIRS
LOK SABHA
UNSTARRED QUESTION NO. 2589
TO BE ANSWERED ON DECEMBER 22, 2022

HOLIDAY HOMES

NO.2589. DR. JAYANTA KUMAR ROY:
SHRIMATI SANGEETA KUMARI SINGH DEO:

Will the Minister of HOUSING AND URBAN AFFAIRS be pleased to state:

- (a) whether the Directorate of Estates administers Holiday Homes and Touring Officers' Hostels maintained by Central Public Works Department (CPWD) and if so, the details thereof;**
- (b) the details of Holiday Homes/Hostels built and planned for construction during the last three years along with ongoing projects;**
- (c) whether there is no provision of refund for online bookings due to non-availability or cancellation facility and if so, the reasons therefor and action taken thereon;**
- (d) the amount of revenue collected from these homes during the last three years, location-wise;**
- (e) whether some of these buildings are not well maintained and are in dilapidated condition and there are complaints about deficiency of service and if so, the details of complaints and action taken thereon during the last three years; and**
- (f) the other steps being taken by the Government for improvement in functioning of these Holiday Homes including review of working, provision of refund policy, grievance redressal mechanism etc.?**

ANSWER

THE MINISTER OF STATE IN THE
MINISTRY OF HOUSING AND URBAN AFFAIRS
(SHRI KAUSHAL KISHORE)

- (a) Yes, the list of Holiday Home/Touring's Officers Hostels is enclosed at Annexure - 'A'.**
- (b) Holiday Home at Indore and Rameshwaram has been constructed during last 3 years and are operational. Construction work of Holiday Home at Prayagraj is completed which would be operational shortly. Holiday Home at Shillong is under planning.**

- (c) There is provision of refund for online booking in cases where booking is not confirmed and amount is credited in Govt. Account.**
- (d) The amount of revenue collected from these holiday homes w.e.f Jan 2020 till date is enclosed at Annexure B.**
- (e) Holiday Home and Touring Officers' Hostels are being maintained and are not in dilapidated condition. It is submitted that the complaints received have been attended regularly.**
- (f) Complaint Redressal Mechanism (CRM) is operational in eSampada where applicants can file complaints on any issue including Holiday Homes. These complaints are attended by field officers, responsible for maintenance of Holiday Homes/Touring Officer's Hostels.**

**ANNEXURE REFERRED TO IN REPLY TO PART (a) OF LOK SABHA
UNSTARRED QUESTION NO. 2589 FOR 22.12.2022:**

Holiday Homes	
Sl. No.	Name & Station
1.	Holiday Home, Agra
2.	Holiday Home, Ajmer
3.	Holiday Home, Amarkantak
4.	Holiday Home, Goa
5.	Holiday Home Gangtok
6.	Holiday Home, Jaisalmer
7.	Holiday Home, Kanya Kumari
8.	Holiday Home, Kidwai Nagar, Delhi
9.	Holiday Home, Madurai
10.	Holiday Home, Mysore
11.	Holiday Home, Mussoorie
12.	Holiday Home, Nainital
13.	Holiday Home, Ooty
14.	Holiday Home, Port Blair
15.	Holiday Home, Patna
16.	Grand Hotel Shimla
17.	Holiday Home, Tirupati
18.	Holiday Home, Udaipur
19.	Holiday Home, Indore
20.	Holiday Home, Rameswaram

ANNEXURE REFERRED TO IN REPLY TO PART (a) OF LOK SABHA UNSTARRED QUESTION NO. 2589 FOR 22.12.2022:

Touring Officers' Hostels/Guest Houses	
Sl. No.	Name & Station
1.	Agra (Sikandara) Touring Officers' Hostel
2.	Agra (Sanjay Place) Touring Officers' Hostel
3.	Ajmer Touring Officers' Hostel
4.	Allahabad Touring Officers' Hostel
5.	Amritsar Touring Officers' Hostel
6.	Banglore (Domlur) Touring Officers' Hostel
7.	Banglore (Koramangala) Touring Officers' Hostel
8.	Bareilly Touring Officers' Hostel
9.	Bhubaneshwar Inspection Bungalow (15.5.18)
10.	Chandigarh Touring Officers' Hostel
11.	Chennai (Shastri Bhawan) Touring Officers' Hostel
12.	Chennai (Rajaji Bhawan) Touring Officers' Hostel
13.	Cochin Touring Officers' Hostel
14.	Dehradun Touring Officers' Hostel
15.	Delhi, C.R. Hostel
16.	Delhi, Hudco Place
17.	Delhi, Aliganj, Lodhi Colony
18.	Delhi, CWG Village
19.	Gandhi Nagar Guest House
20.	Gandhi Nagar Transit Hostel
21.	Gangtok Touring Officers' Hostel
22.	Goa Touring Officers' Hostel
23.	Guwahati (Main building) Touring Officers' Hostel
24.	Guwahati (Hostel Block) Touring Officers' Hostel
25.	Gwalior Touring Officers' Hostel
26.	Hyderabad (Kawadi Guda) Touring Officers' Hostel
27.	Hyderabad (Koti Nirman Bhawan) Touring Officers' Hostel

28.	Jaipur Touring Officers' Hostel
29.	Jaipur Guest House
30.	Jaisalmer Touring Officers' Hostel
31.	Jammu Touring Officers' Hostel
32.	Jodhpur Touring Officers' Hostel
33.	Kolkata Touring Officers' Hostel
34.	Kozhikode (Calicut) Touring Officers' Hostel
35.	Kullu Touring Officers' Hostel
36.	Lucknow Touring Officers' Hostel
37.	Mount Abu Touring Officers' Hostel
38.	Mumbai (Church Gate) Touring Officers' Hostel
39.	Mumbai (Hyderabad Estate) Touring Officers' Hostel
40.	Mumbai (Antop Hill) Touring Officers' Hostel
41.	Mussoorie Touring Officers' Hostel
42.	Nagpur Touring Officers' Hostel
43.	Nasik Touring Officers' Hostel
44.	Neemuch (MP) Touring Officers' Hostel
45.	Pune Touring Officers' Hostel
46.	Shillong Touring Officers' Hostel
47.	Siliguri Touring Officers' Hostel
48.	Thiruvananthapuram (Kerla) Touring Officers' Hostel
49.	Udhampur Touring Officers' Hostel
50.	Varanasi Touring Officers' Hostel
51.	Vijayawada Touring Officers' Hostel
52.	Jalandhar Guest House

**ANNEXURE REFERRED TO IN REPLY TO PART (d) OF LOK SABHA
UNSTARRED QUESTION NO. 2589 FOR 22.12.2022**

Revenue Collected from Holiday Homes Location Wise		
Sl.No	Holiday Home Stations	Total
1	Agra Holiday Homes	₹ 28,60,030.00
2	Agra Sanjay Place Touring Officers Hostel	₹ 6,18,180.00
3	Ajmer Holiday Homes	₹ 36,64,530.00
4	Allahabad Touring Officers Hostel, KendriyeSadan	₹ 6,47,280.00
5	Bangalore (Koramangala) Touring Officer Hostel	₹ 59,46,690.00
6	Barreilly Touring Officer Hostel	₹ 2,07,930.00
7	Bhubaneshwar Inspection Bungalow	₹ 13,48,560.00
8	Chandigarh Touring Officers Hostel	₹ 43,14,900.00
9	Chennai (RajajiBhawan) Touring Officers Hostel	₹ 48,17,310.00
10	Chennai ShastriBhawan Touring Officers Hostel	₹ 17,86,320.00
11	Cochin Touring Officers Hostel	₹ 28,29,210.00
12	Delhi Aisa House	₹ 7,79,220.00
13	Delhi CR Hostel	₹ 1,37,89,890.00
14	Delhi CWG Hostel	₹ 29,59,050.00
15	Delhi Hudco Palace Hostel	₹ 21,77,580.00
16	Delhi Kidwai Nagar Hostel	₹ 11,77,230.00
17	Dehradun Touring Officers Hostel	₹ 15,17,940.00
18	Gandhi Nagar Guest House	₹ 5,35,590.00
19	Gangtok Holiday Homes	₹ 32,40,720.00
20	Goa Guest House	₹ 10,10,970.00
21	Goa Holiday Home	₹ 37,12,350.00
22	Guwahati Hostel Block	₹ 2,52,030.00
23	Guwahati Touring Officers Hostel Main Building	₹ 9,01,200.00
24	Hyderabad Touring Officers Hostel	₹ 23,05,231.00
25	Indore Holiday Homes	₹ 31,15,230.00
26	Jaipur Guest House/Inspection Bungalow	₹ 7,66,920.00
27	Jaipur Visiting Officers Hostel	₹ 72,84,650.00
28	Jaisalmer Holiday Home	₹ 16,43,160.00

29	Jalandhar Touring Officers Hostel	₹ 1,89,300.00
30	Jammu Touring Officers Hostel	₹ 12,81,330.00
31	Jodhpur Touring Officers Hostel	₹ 2,68,860.00
32	Kanyakumari Holiday Home	₹ 24,20,670.00
33	Kolkata Guest House	₹ 1,20,43,140.00
34	Kozhikode Touring Officers Hostel	₹ 1,33,830.00
35	Lucknow Touring Officers Hostel	₹ 33,50,340.00
36	Madurai Thiru K Kamarajar Holiday Home	₹ 20,18,550.00
37	Mount Abu Touring Officer Hostel	₹ 2,91,960.00
38	Mumbai Guest House, Church Gate	₹ 5,89,920.00
39	Mumbai Hostel, Hyderabad Estate, Napean Sea Road	₹ 12,91,890.00
40	Mussoorie Holiday Home	₹ 14,80,200.00
41	Mysore Holiday Home	₹ 61,68,750.00
42	Nagpur Touring Officers Hostel	₹ 11,56,620.00
43	Nainital Holiday Home	₹ 31,00,200.00
44	Nasik Touring Officers Hostel	₹ 2,16,570.00
45	Ooty Holiday Home	₹ 37,84,600.00
46	Patna Holiday Home	₹ 34,70,790.00
47	Port Blair Holiday Home	₹ 15,38,220.00
48	Pune Touring Officers Hostel	₹ 2,72,520.00
49	Rameshwaram Holiday Home	₹ 53,76,040.00
50	Shilling Touring Officers Hostel	₹ 7,18,800.00
51	Shimla Holiday Home	₹ 1,66,21,550.00
52	Siliguri Touring Officers Hostel	₹ 2,35,500.00
53	Tirupati Holiday Home	₹ 74,51,070.00
54	Trivandram Touring Officers Hostel	₹ 3,81,010.00
55	Udaipur Holiday Home	₹ 32,49,830.00
56	Varanasi Touring Officers Hostel	₹ 3,18,480.00
57	Vajaywada Touring Officers Hostel	₹ 9,64,650.00
58	Amarkantak Holiday Home	₹ 10,23,99,013.00 *
59	Agra (Sikandara), Touring Officers Hostel	
60	Ajmer Touring Officers Hostel	
61	Amritsar Touring Officers Hostel	
62	Bangalore (Domlur) Touring Officers Hostel	
63	Delhi, Aliganj, Lodhi Colony	
64	Gandhi Nagar Transit Hostel	
65	Gwalior Touring Officers Hostel	

66	Hyderabad (KawadiGuda) Touring Officers Hostel	
67	Jaisalmer Touring Officers Hostel	
68	Kullu Touring Officers Hostel	
69	Mumbai (Antop Hill) Touring Officers Hostel	
70	Mussoorie Touring Officers Hostel	
71	Neemuch (MP) Touring Officers Hostel	
72	Udhampur Touring Officers Hostel	
Total		₹ 25,89,94,104.00

*Amount Received through Point of Sale (POS) Machine.