

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOKSABHA
UNSTARRED QUESTION NO. 2450
TO BE ANSWERED ON: 21.12.2022

INDIA BPO PROMOTION SCHEME

2450. SHRI P RAVINDHRANATH:
SHRI SUDARSHAN BHAGAT:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether India BPO Promotion Scheme has been implemented in the country on large scale and if so, the total number of new BPO that have been operated during the last five years, State/UT-wise;
- (b) the details of employment generation achieved by the Government under the India BPO Promotion Scheme in the country, State/UT-wise including Tamil Nadu;
- (c) whether the Government has fixed any target for employment generation in tier 2 and tier 3 cities across the country through increasing the number of IBPO units; and
- (d) if so, the details thereof and the action taken by the Government in this regard?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAJEEV CHANDRASEKHAR)

(a): The Government of India's objective is to take up digital opportunities to the smaller cities and towns across the country to create employment opportunities in Information Technology/ Information Technology Enabled Services (IT/ITES) Sector.

In this connection, the Government had launched India BPO Promotion Scheme (IBPS) under Digital India Program in 2016. Under IBPS, 227 BPO/ITES have set up BPO/ITES operations in 93 cities/towns of 21 State/UTs across the country out of which 160 units had commenced their operation in last 5 years (since January 2018) and State UT-wise detail is given in Annexure I. The duration to invite new bids under IBPS was up to 31.03.2019.

(b): 227 BPO/ITES units across the country are either operational or completed their tenure under IBPS and reported employment of 50,757 persons. The State/UT wise status is placed at Annexure II. In the State of Tamil Nadu, 48 BPO/ITES units under IBPS have reported employment of 14,217 persons.

(c): No, Sir. The duration to invite new bids under IBPS was up to 31.03.2019.

(d): Does not arise.

Annexure I

| State/UT | No. of BPO/ITES units under IBPS which have commenced operation since Jan 2018 |
|------------------------|---|
| Andhra Pradesh | 34 |
| Bihar | 5 |
| Chhattisgarh | 2 |
| Haryana | 2 |
| Himachal Pradesh | 2 |
| Jammu and Kashmir U.T. | 1 |
| Jharkhand | 18 |
| Karnataka | 9 |
| Kerala | 3 |
| Madhya Pradesh | 4 |
| Maharashtra | 6 |
| Odisha | 14 |
| Punjab | 8 |
| Rajasthan | 1 |
| Tamil Nadu | 32 |
| Telangana | 1 |
| Uttar Pradesh | 7 |
| Uttarakhand | 5 |
| West Bengal | 6 |
| Total | 160 |

Annexure II

| State/UT wise status of BPO/ITES units under IBPS | | |
|--|---|---------------------------------|
| State/UT | Operational/Tenure completed Units | Last Reported Employment |
| Andhra Pradesh | 46 | 12917 |
| Bihar | 11 | 1318 |
| Chandigarh U.T. | 1 | 15 |
| Chhattisgarh | 3 | 156 |
| Haryana | 2 | 172 |
| Himachal Pradesh | 4 | 202 |
| Jammu and Kashmir U.T. | 3 | 198 |
| Jharkhand | 18 | 3857 |
| Karnataka | 10 | 1408 |
| Kerala | 3 | 871 |
| Madhya Pradesh | 5 | 1012 |
| Maharashtra | 13 | 2508 |
| Odisha | 21 | 2455 |
| Puducherry U.T. | 1 | 58 |
| Punjab | 9 | 6858 |
| Rajasthan | 3 | 621 |
| Tamil Nadu | 48 | 14217 |
| Telangana | 2 | 134 |
| Uttar Pradesh | 12 | 874 |
| Uttarakhand | 6 | 632 |
| West Bengal | 6 | 274 |
| Total | 227 | 50757 |
