

GOVERNMENT OF INDIA
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS
(DEPARTMENT OF PERSONNEL & TRAINING)

LOK SABHA
UNSTARRED QUESTION NO. 2444
(TO BE ANSWERED ON 21.12.2022)

GRIEVANCES OF CANDIDATES

2444. SHRIMATI CHINTA ANURADHA:

Will the **PRIME MINISTER** be pleased to state:

- (a) whether the Government has recorded the grievances of the candidates appearing for the Civil Services Examination via phone, email or in person;
- (b) if so, the details thereof including the action taken towards such grievances;
- (c) whether the promise of providing hot meals to candidates at every centre due to weekend lockdowns in major cities in UPSC's notice dated 05/01/2022 was fulfilled;
- (d) if so, the details thereof including the cost incurred for the same; and
- (e) if not, the reasons therefor?

ANSWER

**MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES
AND PENSIONS AND MINISTER OF STATE IN THE PRIME MINISTER'S OFFICE
(DR. JITENDRA SINGH)**

(a) & (b): The Civil Services Examination (CSE) is conducted annually by the Union Public Service Commission (UPSC). UPSC regularly receives grievance petitions / representations/queries relating to CSE from the candidates/aspirants through various channels viz. letters, phone calls, emails, CPGRAM portal etc. which are replied/decided/disposed of by the Commission on the merit on case to case basis.

(c) to (e): No such notice dated 05.01.2022 was issued by UPSC vide which it was promised to provide hot meals to the candidates at every centre due to weekend lockdowns.
