**PROTECTION FROM ONLINE FRAUDS**

**2324.  SHRIMATI PRATIMA MONDAL:**

Will the Minister of Electronics and Information Technology be pleased to state:

(a)  whether it is a fact that consumers from India are less aware about online frauds as compared to other APAC(Asia Pacific) countries, if so, the details thereof and the reasons therefor;
(b)  whether it is a fact that the opportunity for online fraud is escalating as consumers are looking for easier ways to buy products online and if so, the details thereof;
(c)  whether the Government is aware that there is more that needs to be done to build awareness to fight online fraud and if so, the steps taken in this regard;
(d)  the other measures taken by the Government to protect the consumers from digital frauds;
(e) the total number of online fraud cases reported and resolved during the last three years; and
(f) the details of the authorities responsible for the resolution of such online fraud?

**ANSWER**

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAJEEV CHANDRASEKHAR)

(a):  No, Sir.

(b) to (d): The policies of the Government are aimed at ensuring an Open, Safe, Trusted and Accountable Internet for its users. With the expansion of the Internet and with more and more Indians coming online, instances of cyber frauds have also grown. The many challenges in securing the cyberspace against online frauds also flow from its vastness and the borderless nature of Internet. Government is fully cognizant and aware of such frauds. The following measures have been taken to prevent and curb the incidence of frauds.

(i)    Online banking and Automated Teller Machine transactions are secured with two-factor authentications.
(ii)   The Reserve Bank of India (RBI) annually organises a Financial Literacy Week to propagate financial education messages on various themes among members of the public. Awareness programmes are also carried out for RBI-regulated entities, especially in smaller urban centres, rural areas and remote locations.
(iii)  Banks, through their Financial Literacy Centres, organise special camps on the use of Unified Payments Interface (UPI) and Unstructured Supplementary Service Data for different target groups such as farmers, micro and small entrepreneurs, schoolchildren, self helpgroups and senior citizens. 1,112 centres set up in rural bank branches across the country are conducting monthly campaigns to impart financial awareness messages.

(iv)   RBI has formulated a framework for financial education for customer protection and also works on revision of educational curriculum for school students.

(v) RBI regularly runs campaigns to spread awareness on how to avoid frauds in electronic payment transaction. All these campaigns are also broadcast on Doordarshan and All India Radio, and through national and local dailies to reach the rural areas.

(vi) CERT-In, through RBI, has advised all authorised entities and banks issuing pre-paid payment instruments (wallets) in the country to carry out special audit by CERT-In-empanelled auditors, close the non-compliances identified in the audit report and ensure implementation of security best practices.

(vii) CERT-In and RBI jointly carry out a cybersecurity awareness campaign on 'beware and be aware of financial frauds'. CERT-In regularly disseminates information and shares security tips on cybersafety and security through its official social media handles and websites.

(viii) CERT-In provides leadership for the Computer Security Incident Response Team-Finance Sector (CSIRT-Fin) operations under its umbrella for responding to and containing and mitigating cyber security incidents reported from the financial sector.

(ix) CERT-In, National Institute of Securities Markets and the Centre for Development of Advanced Computing (C-DAC) conducts a self-paced 60-hour certification Cyber Security Foundation Course for professionals in the financial sector.

(x) CERT-In, in association with C-DAC, conducted an online awareness campaign for citizens, covering topics such as secure digital payment practices, general online safety, social media risks and mobile related frauds etc. through videos and quizzes on MyGov platform.

(e): As per the information provided by the National Crime Records Bureau, the total number of online fraud cases reported and resolved during the last three years is at Annex.

(f): As per the provision of the Code of Criminal Procedure, 1973, frauds are cognizable offences, and the prevention and investigation of such offences is to be done by the police. As per the Seventh Schedule to the Constitution, 'Police' is State subject. As such, States are primarily responsible for the prevention, investigation etc. of such offences through the State police departments, which take action as per law.

The Central Government supports the efforts of State in dealing effectively with such offenses. The Indian Cyber Crime Coordination Centre (I4C) under the Ministry of Home Affairs has been designated as the nodal point in the fight against cybercrime. It has enabled the public to report financial cyber fraud incidents through the National Cyber Crime Reporting Portal (cybercrime.gov.in), which is connected to police stations and helps them in investigating effectively and improving coordination across States, districts and police stations. A toll-free number 1930 has also been made operational for citizens to get assistance in lodging online complaints in their own language. Further, to spread awareness on cybercrime, the Ministry of Home Affairs has taken several steps that include dissemination of messages on cybercrime through the Twitter handle @cyberDost and radio campaigns.

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Annex

**State/UT-wise Cases Registered(CR), Cases Chargesheeted(CCS), Cases Convicted(CON), Persons Arrested(PAR), Persons Chargesheeted(PCS) and Persons Convicted(PCV) under Fraud for Cyber Crimes during 2019**

| SL | State/UT | Fraud (Total) (A+B+C+D+E) | | | | | | Credit Card/Debit Card (A) | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | CR | CCS | CON | PAR | PCS | PCV | CR | CCS | CON | PAR | PCS | PC |
| 1 | Andhra Pradesh | 703 | 36 | 0 | 68 | 54 | 0 | 4 | 1 | 0 | 1 | 1 | |
| 2 | Arunachal Pradesh | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 3 | Assam | 83 | 32 | 0 | 58 | 58 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 4 | Bihar | 1008 | 276 | 4 | 993 | 503 | 17 | 24 | 11 | 0 | 19 | 17 | |
| 5 | Chhattisgarh | 35 | 14 | 0 | 25 | 25 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 6 | Goa | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 7 | Gujarat | 107 | 53 | 0 | 242 | 242 | 0 | 19 | 3 | 0 | 6 | 6 | |
| 8 | Haryana | 107 | 6 | 0 | 8 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 9 | Himachal Pradesh | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 10 | Jharkhand | 18 | 2 | 2 | 2 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | |
| 11 | Karnataka | 7 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 12 | Kerala | 14 | 7 | 0 | 12 | 12 | 0 | 4 | 1 | 0 | 2 | 2 | |
| 13 | Madhya Pradesh | 25 | 6 | 1 | 14 | 18 | 1 | 0 | 0 | 0 | 0 | 0 | |
| 14 | Maharashtra | 1681 | 144 | 0 | 289 | 315 | 0 | 159 | 8 | 0 | 13 | 8 | |
| 15 | Manipur | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 16 | Meghalaya | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 17 | Mizoram | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 18 | Nagaland | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 19 | Odisha | 956 | 58 | 0 | 70 | 82 | 0 | 50 | 3 | 0 | 0 | 3 | |
| 20 | Punjab | 35 | 4 | 0 | 29 | 5 | 0 | 2 | 0 | 0 | 1 | 0 | |
| 21 | Rajasthan | 324 | 14 | 1 | 17 | 17 | 1 | 6 | 0 | 0 | 0 | 0 | |
| 22 | Sikkim | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 23 | Tamil Nadu | 11 | 0 | 0 | 19 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 24 | Telangana | 282 | 91 | 2 | 172 | 132 | 3 | 31 | 4 | 0 | 21 | 5 | |
| 25 | Tripura | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 26 | Uttar Pradesh | 813 | 367 | 8 | 503 | 491 | 16 | 66 | 35 | 0 | 33 | 46 | |
| 27 | Uttarakhand | 3 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 28 | West Bengal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | **TOTAL STATE(S)** | **6212** | **1111** | **18** | **2523** | **1965** | **40** | **365** | **66** | **0** | **96** | **88** | |
| 29 | A&N Islands | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 30 | Chandigarh | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 31 | D&N Haveli and Daman & Diu+ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 32 | Delhi | 11 | 7 | 0 | 16 | 14 | 0 | 2 | 1 | 0 | 5 | 2 | |
| 33 | Jammu & Kashmir* | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 34 | Ladakh | - | - | - | - | - | - | - | - | - | - | - | |
| 34 | Lakshadweep | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 35 | Puducherry | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | **TOTAL UT(S)** | **17** | **8** | **0** | **16** | **15** | **0** | **2** | **1** | **0** | **5** | **2** | |
| | **TOTAL (ALL INDIA)** | **6229** | **1119** | **18** | **2539** | **1980** | **40** | **367** | **67** | **0** | **101** | **90** | |

| SL | State/UT | Online Banking Fraud (C ) | | | | | | OTP Frauds (D) | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | CR | CCS | CON | PAR | PCS | PCV | CR | CCS | CON | PAR | PCS | PC |
| 1 | Andhra Pradesh | 356 | 8 | 0 | 12 | 10 | 0 | 108 | 5 | 0 | 10 | 8 | |
| 2 | Arunachal Pradesh | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 3 | Assam | 25 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 4 | Bihar | 24 | 10 | 0 | 25 | 23 | 0 | 20 | 1 | 0 | 3 | 3 | |
| 5 | Chhattisgarh | 4 | 2 | 0 | 8 | 8 | 0 | 7 | 6 | 0 | 9 | 9 | |
| 6 | Goa | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 7 | Gujarat | 33 | 28 | 0 | 155 | 155 | 0 | 28 | 2 | 0 | 6 | 6 | |
| 8 | Haryana | 51 | 2 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 9 | Himachal Pradesh | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 10 | Jharkhand | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 1 | 1 | 1 | 1 | |
| 11 | Karnataka | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | |
| 12 | Kerala | 6 | 3 | 0 | 5 | 4 | 0 | 2 | 1 | 0 | 2 | 2 | |
| 13 | Madhya Pradesh | 6 | 1 | 0 | 2 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | |
| 14 | Maharashtra | 552 | 25 | 0 | 42 | 36 | 0 | 131 | 3 | 0 | 4 | 3 | |

| SL | State/UT | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 15 | Manipur | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 16 | Meghalaya | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 17 | Mizoram | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 18 | Nagaland | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 19 | Odisha | 545 | 32 | 0 | 46 | 48 | 0 | 1 | 0 | 0 | 0 | 0 |
| 20 | Punjab | 10 | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 21 | Rajasthan | 126 | 2 | 0 | 2 | 2 | 0 | 36 | 0 | 0 | 0 | 0 |
| 22 | Sikkim | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 23 | Tamil Nadu | 3 | 0 | 0 | 16 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| 24 | Telangana | 35 | 18 | 0 | 39 | 37 | 0 | 134 | 33 | 1 | 40 | 34 |
| 25 | Tripura | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 26 | Uttar Pradesh | 306 | 128 | 6 | 197 | 187 | 13 | 75 | 41 | 0 | 45 | 45 |
| 27 | Uttarakhand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 28 | West Bengal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | **TOTAL STATE(S)** | **2086** | **259** | **6** | **557** | **513** | **13** | **549** | **94** | **2** | **121** | **112** |
| 29 | A&N Islands | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 30 | Chandigarh | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| 31 | D&N Haveli and Daman & Diu+ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 32 | Delhi | 2 | 2 | 0 | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 0 |
| 33 | Jammu & Kashmir* | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 34 | Ladakh | - | - | - | - | - | - | - | - | - | - | - |
| 34 | Lakshadweep | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 35 | Puducherry | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | **TOTAL UT(S)** | **7** | **3** | **0** | **4** | **5** | **0** | **0** | **0** | **0** | **0** | **0** |
| | **TOTAL (ALL INDIA)** | **2093** | **262** | **6** | **561** | **518** | **13** | **549** | **94** | **2** | **121** | **112** |

**State/UT-wise Cases Registered(CR), Cases Chargesheeted(CCS), Cases Convicted(CON), Persons Arrested(PAR), Convicted(PCV) under Fraud for Cyber Crimes during 2020**

| SL | State/UT | Fraud (Total) (A+B+C+D+E) | | | | | | Credit Card/Debit Card (A) | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | CR | CCS | CON | PAR | PCS | PCV | CR | CCS | CON | PAR | PCS | PC |
| 1 | Andhra Pradesh | 764 | 57 | 2 | 76 | 85 | 2 | 37 | 4 | 0 | 11 | 13 | |
| 2 | Arunachal Pradesh | 3 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 3 | Assam | 58 | 17 | 0 | 18 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 4 | Bihar | 1294 | 569 | 0 | 634 | 638 | 0 | 493 | 157 | 0 | 126 | 170 | |
| 5 | Chhattisgarh | 71 | 15 | 0 | 35 | 31 | 0 | 4 | 0 | 0 | 0 | 0 | |
| 6 | Goa | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 7 | Gujarat | 205 | 25 | 0 | 57 | 57 | 0 | 10 | 1 | 0 | 2 | 2 | |
| 8 | Haryana | 36 | 7 | 0 | 18 | 18 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 9 | Himachal Pradesh | 1 | 1 | 0 | 3 | 3 | 0 | 1 | 1 | 0 | 3 | 3 | |
| 10 | Jharkhand | 83 | 1 | 1 | 2 | 1 | 1 | 9 | 0 | 0 | 0 | 0 | |
| 11 | Karnataka | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 12 | Kerala | 6 | 1 | 0 | 5 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 13 | Madhya Pradesh | 69 | 16 | 0 | 47 | 47 | 0 | 4 | 0 | 0 | 0 | 0 | |
| 14 | Maharashtra | 2032 | 102 | 0 | 326 | 177 | 0 | 180 | 4 | 0 | 12 | 6 | |
| 15 | Manipur | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 16 | Meghalaya | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 17 | Mizoram | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 18 | Nagaland | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 19 | Odisha | 1079 | 60 | 0 | 74 | 78 | 0 | 132 | 14 | 0 | 15 | 16 | |
| 20 | Punjab | 16 | 1 | 0 | 14 | 1 | 0 | 3 | 0 | 0 | 2 | 0 | |
| 21 | Rajasthan | 332 | 21 | 0 | 29 | 25 | 0 | 12 | 0 | 0 | 0 | 0 | |
| 22 | Sikkim | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 23 | Tamil Nadu | 5 | 0 | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 2 | 0 | |
| 24 | Telangana | 3316 | 469 | 202 | 582 | 572 | 202 | 252 | 115 | 58 | 148 | 144 | |
| 25 | Tripura | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 26 | Uttar Pradesh | 837 | 304 | 16 | 375 | 375 | 41 | 47 | 21 | 4 | 25 | 22 | |
| 27 | Uttarakhand | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 28 | West Bengal | 145 | 19 | 0 | 8 | 136 | 0 | 7 | 1 | 0 | 0 | 36 | |
| | **TOTAL STATE(S)** | **10364** | **1686** | **221** | **2311** | **2263** | **246** | **1193** | **318** | **62** | **346** | **412** | |
| 29 | A&N Islands | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 30 | Chandigarh | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |

| SL | State/UT | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 31 | D&N Haveli and Daman & Diu | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 32 | Delhi | 31 | 2 | 0 | 21 | 5 | 0 | 1 | 0 | 0 | 3 | 0 |
| 33 | Jammu & Kashmir | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 34 | Ladakh | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 34 | Lakshadweep | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 35 | Puducherry | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | **TOTAL UT(S)** | **31** | **2** | **0** | **21** | **5** | **0** | **1** | **0** | **0** | **3** | **0** |
| | **TOTAL (ALL INDIA)** | **10395** | **1688** | **221** | **2332** | **2268** | **246** | **1194** | **318** | **62** | **349** | **412** |

| SL | State/UT | Online Banking Fraud (C) | | | | | | OTP Frauds (D) | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | CR | CCS | CON | PAR | PCS | PCV | CR | CCS | CON | PAR | PCS |
| 1 | Andhra Pradesh | 409 | 8 | 2 | 26 | 12 | 2 | 140 | 9 | 0 | 6 | 9 |
| 2 | Arunachal Pradesh | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Assam | 48 | 15 | 0 | 18 | 15 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Bihar | 105 | 8 | 0 | 17 | 11 | 0 | 8 | 2 | 0 | 2 | 2 |
| 5 | Chhattisgarh | 28 | 5 | 0 | 10 | 8 | 0 | 23 | 3 | 0 | 8 | 8 |
| 6 | Goa | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 7 | Gujarat | 74 | 12 | 0 | 27 | 27 | 0 | 27 | 1 | 0 | 1 | 1 |
| 8 | Haryana | 26 | 4 | 0 | 8 | 8 | 0 | 0 | 0 | 0 | 0 | 0 |
| 9 | Himachal Pradesh | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 10 | Jharkhand | 51 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 11 | Karnataka | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 12 | Kerala | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 13 | Madhya Pradesh | 20 | 4 | 0 | 18 | 18 | 0 | 2 | 0 | 0 | 0 | 0 |
| 14 | Maharashtra | 821 | 39 | 0 | 87 | 63 | 0 | 229 | 5 | 0 | 13 | 10 |
| 15 | Manipur | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 16 | Meghalaya | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 17 | Mizoram | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 18 | Nagaland | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 19 | Odisha | 549 | 23 | 0 | 31 | 34 | 0 | 0 | 0 | 0 | 0 | 0 |
| 20 | Punjab | 5 | 0 | 0 | 3 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| 21 | Rajasthan | 49 | 1 | 0 | 3 | 2 | 0 | 45 | 7 | 0 | 7 | 7 |
| 22 | Sikkim | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 23 | Tamil Nadu | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| 24 | Telangana | 1405 | 144 | 72 | 177 | 171 | 72 | 525 | 92 | 37 | 107 | 108 |
| 25 | Tripura | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 26 | Uttar Pradesh | 358 | 153 | 5 | 175 | 172 | 15 | 89 | 20 | 0 | 34 | 33 |
| 27 | Uttarakhand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 28 | West Bengal | 68 | 7 | 0 | 0 | 37 | 0 | 1 | 0 | 0 | 0 | 0 |
| | **TOTAL STATE(S)** | **4028** | **423** | **79** | **600** | **578** | **89** | **1091** | **139** | **37** | **178** | **178** |
| 29 | A&N Islands | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 30 | Chandigarh | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 31 | D&N Haveli and Daman & Diu | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 32 | Delhi | 19 | 2 | 0 | 9 | 5 | 0 | 2 | 0 | 0 | 0 | 0 |
| 33 | Jammu & Kashmir | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 34 | Ladakh | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 34 | Lakshadweep | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 35 | Puducherry | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | **TOTAL UT(S)** | **19** | **2** | **0** | **9** | **5** | **0** | **2** | **0** | **0** | **0** | **0** |
| | **TOTAL (ALL INDIA)** | **4047** | **425** | **79** | **609** | **583** | **89** | **1093** | **139** | **37** | **178** | **178** |

**State/UT-wise Cases Registered(CR), Cases Chargesheeted(CCS), Cases Convicted(CON), Persons Arrested(PAR**
**Convicted(PCV) under Fraud for Cyber Crimes during 2021**

| SL | State/UT | Fraud (Total) (A+B+C+D+E) | | | | | | Credit Card/Debit Card (A) | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | CR | CCS | CON | PAR | PCS | PCV | CR | CCS | CON | PAR | PCS |
| 1 | Andhra Pradesh | 952 | 82 | 3 | 64 | 100 | 3 | 39 | 3 | 0 | 2 | 3 |
| 2 | Arunachal Pradesh | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Assam | 82 | 18 | 0 | 194 | 44 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Bihar | 1373 | 402 | 2 | 944 | 484 | 2 | 380 | 96 | 0 | 393 | 127 |
| 5 | Chhattisgarh | 67 | 17 | 0 | 32 | 32 | 20 | 2 | 0 | 0 | 0 | 0 |

| SL | State/UT | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 6 | Goa | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 7 | Gujarat | 208 | 68 | 0 | 194 | 196 | 0 | 45 | 30 | 0 | 62 | 65 |
| 8 | Haryana | 52 | 26 | 0 | 102 | 102 | 0 | 0 | 0 | 0 | 0 | 0 |
| 9 | Himachal Pradesh | 6 | 1 | 0 | 4 | 2 | 0 | 0 | 0 | 0 | 0 | 0 |
| 10 | Jharkhand | 79 | 4 | 0 | 6 | 6 | 0 | 0 | 0 | 0 | 0 | 0 |
| 11 | Karnataka | 6 | 3 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 |
| 12 | Kerala | 16 | 5 | 0 | 7 | 5 | 0 | 1 | 1 | 0 | 1 | 1 |
| 13 | Madhya Pradesh | 89 | 40 | 0 | 103 | 106 | 0 | 2 | 1 | 0 | 1 | 1 |
| 14 | Maharashtra | 1678 | 214 | 9 | 453 | 327 | 45 | 162 | 38 | 0 | 63 | 45 |
| 15 | Manipur | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 16 | Meghalaya | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 17 | Mizoram | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 18 | Nagaland | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 19 | Odisha | 1205 | 74 | 0 | 64 | 93 | 0 | 166 | 14 | 0 | 12 | 15 |
| 20 | Punjab | 29 | 5 | 0 | 15 | 11 | 0 | 1 | 1 | 0 | 0 | 1 |
| 21 | Rajasthan | 371 | 55 | 0 | 108 | 94 | 0 | 20 | 0 | 0 | 0 | 0 |
| 22 | Sikkim | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 23 | Tamil Nadu | 107 | 0 | 0 | 35 | 0 | 0 | 8 | 0 | 0 | 1 | 0 |
| 24 | Telangana | 7003 | 579 | 3 | 743 | 994 | 5 | 703 | 49 | 0 | 75 | 65 |
| 25 | Tripura | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 26 | Uttar Pradesh | 614 | 216 | 13 | 322 | 285 | 18 | 87 | 27 | 2 | 41 | 34 |
| 27 | Uttarakhand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 28 | West Bengal | 40 | 2 | 0 | 3 | 2 | 0 | 6 | 0 | 0 | 0 | 0 |
| | **TOTAL STATE(S)** | **13980** | **1811** | **30** | **3396** | **2886** | **73** | **1622** | **260** | **2** | **651** | **357** |
| 29 | A&N Islands | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 30 | Chandigarh | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 31 | D&N Haveli and Daman & Diu | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 32 | Delhi | 19 | 4 | 0 | 106 | 102 | 0 | 2 | 0 | 0 | 0 | 0 |
| 33 | Jammu & Kashmir | 8 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 34 | Ladakh | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 34 | Lakshadweep | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 35 | Puducherry | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | **TOTAL UT(S)** | **27** | **4** | **0** | **107** | **102** | **0** | **2** | **0** | **0** | **0** | **0** |
| | **TOTAL (ALL INDIA)** | **14007** | **1815** | **30** | **3503** | **2988** | **73** | **1624** | **260** | **2** | **651** | **357** |

| SL | State/UT | Online Banking Fraud (C) | | | | | | OTP Frauds (D) | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | CR | CCS | CON | PAR | PCS | PCV | CR | CCS | CON | PAR | PCS | PC |
| 1 | Andhra Pradesh | 524 | 20 | 2 | 8 | 20 | 2 | 141 | 13 | 0 | 16 | 23 | |
| 2 | Arunachal Pradesh | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 3 | Assam | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 4 | Bihar | 117 | 46 | 0 | 40 | 52 | 0 | 23 | 0 | 0 | 18 | 0 | |
| 5 | Chhattisgarh | 11 | 2 | 0 | 4 | 4 | 0 | 12 | 2 | 0 | 5 | 5 | |
| 6 | Goa | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 7 | Gujarat | 58 | 7 | 0 | 27 | 15 | 0 | 33 | 16 | 0 | 24 | 35 | |
| 8 | Haryana | 3 | 8 | 0 | 33 | 33 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 9 | Himachal Pradesh | 4 | 1 | 0 | 4 | 2 | 0 | 1 | 0 | 0 | 0 | 0 | |
| 10 | Jharkhand | 18 | 1 | 0 | 2 | 2 | 0 | 34 | 3 | 0 | 4 | 4 | |
| 11 | Karnataka | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 12 | Kerala | 3 | 1 | 0 | 1 | 1 | 0 | 0 | 2 | 0 | 1 | 2 | |
| 13 | Madhya Pradesh | 48 | 15 | 0 | 36 | 42 | 0 | 9 | 4 | 0 | 5 | 6 | |
| 14 | Maharashtra | 624 | 67 | 0 | 115 | 100 | 0 | 149 | 14 | 0 | 22 | 17 | |
| 15 | Manipur | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 16 | Meghalaya | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 17 | Mizoram | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 18 | Nagaland | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 19 | Odisha | 687 | 26 | 0 | 43 | 44 | 0 | 129 | 5 | 0 | 5 | 5 | |
| 20 | Punjab | 5 | 1 | 0 | 1 | 1 | 0 | 2 | 0 | 0 | 0 | 0 | |
| 21 | Rajasthan | 148 | 19 | 0 | 29 | 25 | 0 | 76 | 8 | 0 | 12 | 11 | |
| 22 | Sikkim | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 23 | Tamil Nadu | 54 | 0 | 0 | 23 | 0 | 0 | 15 | 0 | 0 | 3 | 0 | |
| 24 | Telangana | 2180 | 116 | 3 | 131 | 380 | 5 | 1377 | 121 | 0 | 103 | 156 | |
| 25 | Tripura | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |

| | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 26 | Uttar Pradesh | 329 | 75 | 5 | 127 | 100 | 8 | 27 | 15 | 0 | 30 | 28 |
| 27 | Uttarakhand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 28 | West Bengal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| | **TOTAL STATE(S)** | **4816** | **405** | **10** | **624** | **821** | **15** | **2028** | **203** | **0** | **249** | **292** |
| 29 | A&N Islands | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 30 | Chandigarh | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 31 | D&N Haveli and Daman & Diu | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 32 | Delhi | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 33 | Jammu & Kashmir | 7 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 34 | Ladakh | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 34 | Lakshadweep | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 35 | Puducherry | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | **TOTAL UT(S)** | **7** | **0** | **0** | **1** | **0** | **0** | **0** | **0** | **0** | **0** | **0** |
| | **TOTAL (ALL INDIA)** | **4823** | **405** | **10** | **625** | **821** | **15** | **2028** | **203** | **0** | **249** | **292** |

**Source: NCRB**