

**GOVERNMENT OF INDIA
MINISTRY OF EDUCATION
DEPARTMENT OF SCHOOL EDUCATION & LITERACY**

LOK SABHA

**UNSTARRED QUESTION NO.1917
ANSWERED ON 19.12.2022**

**GRIEVANCE REDRESSAL MECHANISM FOR
EMPLOYEES OF KENDRIYA VIDYALAYA SANGATHAN**

**1917. SHRI RAJVEER SINGH (RAJU BHAIYA):
SHRI BHOLA SINGH:
DR. SUKANTA MAJUMDAR:**

Will the Minister of EDUCATION be pleased to state:

- (a) whether there is any grievance redressal mechanism for the employees of Kendriya Vidyalaya Sangathan (KVS);
- (b) if so, the details thereof along with the number of grievances received/disposed-off/pending;
- (c) the average disposal time of grievance during the current year;
- (d) the reasons and duration of pendency along with the steps being taken by the Government to settle them;
- (e) whether there are a number of posts lying vacant in KVS;
- (f) if so, the details thereof including number of sanctioned, filled and vacant posts in KVS, cadre-wise; and
- (g) the details of the teachers recruited in KVS since 2019 and the steps being taken to fill these vacancies in time by the KVS?

ANSWER

**MINISTER OF STATE IN THE MINISTRY OF EDUCATION
(SMT. ANNPURNA DEVI)**

(a) to (d) Yes, Sir. Kendriya Vidyalaya Sangathan (KVS) has full-fledged Grievance Redressal Mechanism for redressing the Grievances of its employees received through CPGRAM portal as well as received directly. A Joint Commissioner level officer in KVS is the Central Grievance Officer and an Assistant Commissioner in each Regional Office is assigned the responsibility at regional level to attend the grievances. Average disposal time of grievances is 25 days. KVS has taken utmost

care for timely disposal of the grievances. The details of grievances received / disposed of / pending from 01/01/2022 to 09/12/2022 are as under:

| Brought forward | Received | Disposed of | Pending |
|-----------------|----------|-------------|---------|
| 181 | 3132 | 3152 | 161 |

(e) to (g) KVS has informed that there are 14461 vacancies of teaching and non-teaching posts in KVs across the country. Due to COVID-19 pandemic, no recruitment has been made since 2019. KVS has started the process of filling up of vacancies of teaching and non-teaching posts for which advertisements have been issued recently. Vacancies arise due to transfer, retirement etc. from time to time. Filling up of vacancies is a continuous process and efforts are made to fill up the vacancies as per the provisions of the relevant recruitment rules. Teachers are also engaged by KVS on contractual basis for temporary duration to ensure that the teaching-learning process is not hampered.

The cadre-wise details of operational posts, filled-up posts and vacancies, as on 01.11.2022 are as under:-

| Cadre | Operational posts | Filled up | Vacancies |
|--------------|-------------------|--------------|--------------|
| Teaching | 49858 | 37089 | 12769 |
| Non-Teaching | 6990 | 5298 | 1692 |
| Total | 56848 | 42387 | 14461 |
