

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO.117
TO BE ANSWERED ON 07.12.2022**

REPAIRING OF TICKET VENDING MACHINES

**†117 DR. ARVIND KUMAR SHARMA :
SHRI SHANKAR LALWANI :
DR. BHARATIBEN DHIRUBHAI SHIYAL :**

Will the Minister of RAILWAYS be pleased to state:

- (a) whether most of the Ticket Vending Machines are out of order and have not been repaired for months;**
- (b) if so, whether the Government proposes to repair the defective machines in a time bound manner and if not, the reasons therefor;**
- (c) the number of ticket vending machines installed in the country at present; and**
- (d) the details of the guidelines laid down for repair work of these machines?**

ANSWER

**MINISTER OF RAILWAYS, COMMUNICATION AND
ELECTRONICS & INFORMATION TECHNOLOGY**

(SHRI ASHWINI VAISHNAW)

- (a) No, Sir.**
- (b) Does not arise.**
- (c) During the month of November 2022, a total number of 2938 Automatic Ticket Vending Machines and 11 Currency Operated**

....2/-

Ticket Vending Machines are dispensing ticketing services over Indian Railway.

(d) Ticket vending machines are covered under warranty for 03 years along with post warranty comprehensive AMC (Annual Maintenance Contract) services for remaining two years of codal life. Any repair work is executed under AMC.
