

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
UNSTARRED QUESTION NO. 831
TO BE ANSWERED ON 26TH JUNE, 2019**

POOR SERVICES OF MTNL

831. SHRI ANTO ANTONY:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether Mahanagar Telephone Nigam Limited (MTNL) is on the verge of closure and if so, the details thereof and the reasons therefor;
- (b) whether the Government has any statistics regarding the existing MTNL landline connections and mobile phone connections and if so, the details thereof;
- (c) whether MTNL is providing new landline and mobile connections and if so, the details thereof including the number of such connections provided by MTNL during each of the last three years and the current year;
- (d) whether the Government has any record regarding number of employees working under MTNL, and if so, the details thereof; and
- (e) whether the employees of MTNL are not getting their salaries regularly and if so the details thereof and the reasons therefor along with the steps taken by the Government in this regard?

ANSWER

**MINISTER OF COMMUNICATIONS, LAW & JUSTICE AND
ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAVI SHANKAR PRASAD)**

- (a) No proposal of closure of Mahanagar Telephone Nigam Limited (MTNL) is under consideration.

(b) Details of existing landline and mobile phone connection of MTNL for the last three years and current year are as under:

Services	MTNL Subscriber base			
	2016-17	2017-18	2018-19	2019-20 (upto Apr 19)
Landline	34,62,374	33,46,568	32,43,640	32,34,283
Mobile	36,27,320	35,57,060	34,53,223	34,49,053

(c) All the services which are being provided by MTNL to its customer are available on demand and there is no waiting list for any of the services. Details of new landline and mobile connections provided by MTNL during the last three years and current year are as under:

Services	Gross connections Provided by MTNL			
	2016-17	2017-18	2018-19	2019-20 (upto Apr 19)
Landline	93,702	67,586	58,469	3,356
Mobile	2,00,346	1,30,775	54,244	5,360

(d) A total of 21,679 employees including 3,128 Executive and 18,551 Non Executive employees are working in MTNL.

(e) The salary to MTNL employees is being paid regularly. There is a delay of some days in payment of salary in the last five to six months as funds were short due to mismatch in revenue inflows and liability outflows. At present, salary payment to its employees is not pending.
