

GOVERNMENT OF INDIA
MINISTRY OF ROAD TRANSPORT AND HIGHWAYS

LOK SABHA
UNSTARRED QUESTION NO.4152
ANSWERED ON 18TH JULY, 2019

PHONE HELPLINE FACILITY ALONG NHs

4152. SHRI SHIVAKUMAR C. UDASI:

Will the Minister of ROAD TRANSPORT AND HIGHWAYS
सड़क परिवहन और राजमार्ग मंत्री

be pleased to state:

- (a) whether all the National Highways (NHs) in the country have phone helpline facility and if so, the details thereof;
- (b) whether the Government has received any request/proposal with regard to phone helpline facility and if so, the details and the present status thereof; and
- (c) whether the app-based cabs are provided with customer care center number in the country and if so, the details thereof?

ANSWER

THE MINISTER OF ROAD TRANSPORT AND HIGHWAYS

(SHRI NITIN JAIRAM GADKARI)

(a) & (b) NHAI is operating 1033 toll free helpline number for emergency/non-emergency assistance to the commuters on National Highways.

(c) No Sir.
