

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO.4037  
TO BE ANSWERED ON 17.07.2019**

**CCTV IN TRAINS**

**4037. SHRI GAJANAN KIRTIKAR:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether Railways has decided to install CCTV cameras in some trains and if so, the details thereof, train-wise;**
- (b) whether the Government has also decided to provide internet facilities in long distance trains and if so, the details thereof, train-wise;**
- (c) the time by which CCTV and internet facilities are likely to be provided in these trains;**
- (d) the steps taken/being taken by the Government to provide better facilities to the train passengers; and**
- (e) whether the Government proposes to increase the number of ladies compartments/coaches to ensure adequate safety of women passengers in trains and if so, the details thereof?**

**ANSWER**

**MINISTER OF RAILWAYS AND COMMERCE & INDUSTRY**

**(SHRI PIYUSH GOYAL)**

**(a) to (e): A Statement is laid on the Table of the House.**

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**STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF UNSTARRED QUESTION NO. 4037 BY SHRI GAJANAN KIRTIKAR TO BE ANSWERED IN LOK SABHA ON 17.07.2019 REGARDING CCTV IN TRAINS**

**(a): Yes, Sir. Ministry of Railways have taken steps to install CCTV cameras in all coaches of Premium, Mail/Express and Suburban trains.**

**(b): Ministry of Railways, as a pilot project, had provided Wi-Fi based internet facility in Howrah Rajdhani train through Satellite communication technology. This technology was capital intensive with recurring cost in the form of bandwidth charges and thus was not cost effective. Also, the internet bandwidth availability to passengers was inadequate. Hence, the project was dropped.**

**(c): (i) CCTV cameras have been fitted in 1300 coaches of Mainline passenger trains and CCTV cameras in another 7020 coaches of such trains have been planned during Phase-I, targeted for completion by March 2021.**

**(ii) Presently, cost effective technology for provision of reliable Wi-Fi based internet facility with adequate bandwidth is not available.**

**(d): Railways to provide following better facilities to the train passengers:-**

**(A) It is a continuing endeavour of Indian Railways (IR) to improve passenger facilities in train coaches. Some of the measures taken in this regard are listed below:**

- Various premium train services like Humsafar, Tejas, Antyodaya, Utkrisht Double Decker Air-conditioned Yatri (UDAY), Mahamana and coaches like Deen Dayalu and Anubhuti, which have improved passenger amenities, have been introduced in service over IR.**
- IR had launched project Swarn in May 2017 with the objective of significantly improving the passenger experience across multiple dimensions, which include coach interiors, toilets, onboard cleanliness, staff behaviour, linen, etc. in premium Rajdhani and Shatabdi train services. Work in 58 out of 67 rakes has already been completed.**

**Contd...2/-**

- **IR had launched project Utkrisht in April 2018 in order to improve the condition of coaches running in Mail/Express trains. Upgradation of 640 rakes in Mail/Express trains has been taken up under Project Utkrisht for improvement in patronized train service. On board cleanliness, coach interiors, toilets, exterior etc. in train coaches are expected to improve under Project Utkrisht. Work in more than 125 rakes has already been completed under Project Utkrisht.**

**(B) Other Facilities.**

<b>S.No.</b>	<b>Item</b>	<b>No. of Stations</b>
<b>1</b>	<b>PA system (At station)</b>	<b>4031</b>
<b>2</b>	<b>Train Indication Boards(At stations)</b>	<b>1120</b>
<b>3</b>	<b>Coach Indication System (At stations)</b>	<b>628</b>
<b>4</b>	<b>Enquiry &amp; Computer Announcement System (At stations).</b>	<b>1178</b>
<b>5</b>	<b>Wi-Fi at Stations</b>	<b>1614</b>
<b>6</b>	<b>CCTV at Stations</b>	<b>493</b>
<b>7</b>	<b>669 Escalators</b>	<b>240</b>
<b>8</b>	<b>493 Lifts</b>	<b>214</b>

**(e): Section 58 of the Railways Act, 1989 provides for earmarking of accommodation for female passengers in trains. Accordingly, in trains carrying passengers, Indian Railways have earmarked following accommodation for female passengers:-**

**i) A reservation quota of six berths in sleeper class in long distance Mail/Express train and a reservation quota of six berths in 3AC class of Garib Rath/Rajdhani/Duronto/fully air-conditioned Express trains for female passengers irrespective of their age travelling alone or in a group of female passengers.**

**ii) A combined reservation quota of six to seven lower berths per coach in sleeper class, four lower berths per coach in Air Conditioned 2 Tier (2 AC) classes (depending on the number of coaches of that class in the train) have been earmarked for senior citizens, female passengers 45 years of age and above and pregnant women.**

**Contd...3/-**

**iii) Second class accommodation for women in the second class-cum-Luggage-cum Guard's Coach (SLR) in most of the long distance Mail/Express trains.**

**iv) Exclusive unreserved coaches/compartments for female passengers in EMU (Electrical Multiple Unit) DMU (Diesel Multiple Unit)/MMTS (Multi Modal Transport System) train & local passenger trains depending upon demand pattern as well as availability of accommodation.**

**v) Running of ladies special EMU/MEMU/MMTS services on the suburban sections of Mumbai, Kolkata, Secunderabad and Chennai as well as on the Delhi-National Capital Region (NCR) sections.**

**Further, earmarking of accommodation for female passengers in trains, its review based on demand pattern and provision of other facilities for their safe and comfortable journey is a continuous and ongoing exercise.**

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