

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO.2740  
TO BE ANSWERED ON 10.07.2019**

**DIGITAL RESERVATION CENTRES**

**2740. DR. ALOK KUMAR SUMAN:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the digitization of Railways is providing smooth computerized reservation facilities in the remote districts of the country, especially in Bihar;**
- (b) if so, the details thereof; and**
- (c) the details regarding total number of reservation centres and counters at the railway stations of Gopalganj and Thawe junctions?**

**ANSWER**

**MINISTER OF RAILWAYS AND COMMERCE & INDUSTRY**

**(SHRI PIYUSH GOYAL)**

**(a) & (b): Yes, Sir. At present, Passenger Reservation System (PRS) is functional at 3443 locations over Indian Railways. Out of this, in the State of Bihar, PRS is functional at 243 locations. The facility to book PRS tickets has also been made available at more than 1,42,398 Common Service Centres (CSCs) in the country, out of which 12,837 are in Bihar State.**

**In addition, e-ticketing website [www.irctc.co.in](http://www.irctc.co.in) has now become very popular and it now handles around 70% of the reserved tickets.**

**...2/-**

**(c) : Gopalganj has one reservation centre with one PRS Counter. Thawe has one unified Unreserved Ticketing System-cum-Passenger Reservation System (UTS-cum-PRS) counter.**

**In addition, passengers can book tickets online and from CSCs in Gopalganj and Thawe.**

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