

**GOVERNMENT OF INDIA
MINISTRY OF HOME AFFAIRS**

**LOK SABHA
UNSTARRED QUESTION NO. 2621**

TO BE ANSWERED ON THE 09th JULY, 2019/ ASHADHA 18, 1941 (SAKA)

E-VISA SCHEME

2621. SHRI RAMCHARAN BOHRA:

Will the Minister of HOME AFFAIRS be pleased to state:

- (a) whether the Government has introduced the scheme of e-visa;**
- (b) the number of e-visa processed during each of the last four years;**
- (c) whether the foreigners have to face difficulties in getting e-visa as it takes a long time; and**
- (d) if so, the steps being taken to address the said problem?**

ANSWER

**MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS
(SHRI NITYANAND RAI)**

- (a) Yes, Sir.**
- (b) Number of e-visas granted during the last four years are as under:**

Year	e-Visa Issued
2015	5,16,510
2016	11,80,933
2017	19,01,419
2018	24,70,273

(c) & (d) e-Visa services are rendered completely online. ETA (Electronic Travel Authorization) under the scheme is being delivered in a time bound manner. In nearly 90% of the cases, e-Visas are processed within 24 hours of the submission of application. A fully equipped 24x7 manned e-Visa support centre is operational to answer application related queries. Difficulties if any, faced by the applicant are attended to promptly. 24x7 Payment Gateway support centre of two banks is also operational to answer relevant queries. A revamped e-Visa website with improved User Interface (UI) has also been launched on 16.05.2019.