

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UN-STARRED QUESTION NO: 1952
TO BE ANSWERED ON: 03.07.2019

COMMON SERVICE CENTRES

1952 SHRI JANARDAN SINGH SIGRIWAL:

Will the Minister of ELECTRONICS & INFORMATION TECHNOLOGY be pleased to state:-

- (a) the number of Common Service Centre (CSC) functioning at present in the country, State/UT-wise particularly in each district of Bihar;
- (b) the details of work done by CSC in Bihar during each of the last three years;
- (c) whether the Government has conducted any study regarding fulfilment of purpose for which the said scheme has been established;
- (d) if so, the details and the finding thereof; and
- (e) if not, the reason therefor ?

ANSWER

MINISTER FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAVI SHANKAR PRASAD)

(a): As on 31 May, 2019, there are in total 3,65,918 functional CSCs across the Country while in the state of Bihar total 31,758 CSCs are functional. The details of State/ UT-wise functional CSCs are at **Annexure-I** and the District-wise details of functional CSCs of Bihar are at **Annexure -II**.

(b): The details of work done by CSC in Bihar during each year of the last 3 years is at **Annexure-III**.

(c), (d) and (e): Yes, Sir. A mid-term impact assessment on CSC scheme has been conducted by Indian School of Business, Hyderabad in the year 2018-19. CSCs are network of various service delivery centre to deliver Government-to-Citizen (G2C) and Business-to-Citizen (B2C). Some of the finding are as:

- Central and State Government to encourage and promotion the growth of entrepreneurship, which would result in benefits and prospects of taking up entrepreneurship as a career option.
- Broadband internet access and connectivity to the last mile would enable greater success rates of both existing and aspiring VLEs who want to set up and lead CSC centres across the far-flung areas of the country.
- To provide training to the VLEs about business strategies, notably, marketing, finance, operations, and investments in human capital that facilitate identification of market opportunities and development of sustainable businesses around such opportunities.
- Greater investments in the digital literacy of the citizens would enable them to a

wealth of information and thereby their awareness of various products and services that they can afford and avail.

Annexure-I

STATE/UT-WISE STATUS OF FUNCTIONAL CSCs AS ON MAY, 2019			
	Functional CSCs (Urban + GP)		Functional CSCs (Urban + GP)
State/UT	May'19	State/UT	May'19
Uttar Pradesh	78350	<i>Sub-Total Carried Over</i>	356268
Maharashtra	51487	Kerala	4004
Rajasthan	16148	Tripura	959
Gujarat	12582	Mizoram	248
Madhya Pradesh	29318	Meghalaya	599
Tamil Nadu	10860	Manipur	803
Chhattisgarh	14716	Nagaland	279
Bihar	31758	Arunachal Pradesh	203
West Bengal	18444	Sikkim	50
Haryana	12527	Goa	94
Odisha	13815	State Total	363507
Andhra Pradesh	9305		
Punjab	8829	Puducherry	197
Uttarakhand	6405	Chandigarh	84
Jharkhand	14345	Andaman & Nicobar	54
Himachal Pradesh	3708	Lakshadweep	12
Telangana	5206	Dadra & Nagar Haveli	54
Karnataka	8937	Daman & Diu	39
Assam	6370	NCT of Delhi	1971
Jammu & Kashmir	3158	UT Total	2411
Sub Total	356268	GRAND TOTAL	365918

Annexure-II

District Wise Functional CSCs in Bihar As on May, 2019			
District Name	No of Functional CSCs	District Name	No of Functional CSCs
Nalanda	557	<i>Sub-Total Carried Over</i>	20238
Begusarai	880	Araria	1131
Darbhanga	1503	Gopalganj	1090
Patna	1110	Buxar	397
Sitamarhi	1156	Bhojpur	625
Khagaria	471	Madhubani	1623
Rohtas	645	Saharsa	808
West Champaran	1115	Madhepura	808
Siwan	1154	Vaishali	1001
Saran	1387	Munger	326
Katihar	1308	Jehanabad	181
Supaul	887	Kishanganj	696
Samastipur	1439	Aurangabad	454
Sheohar	291	Gaya	848
Muzaffarpur	1561	Jamui	448
Purnia	1239	Lakhisarai	282
Bhagalpur	925	Arwal	144
East Champaran	1535	Sheikhpura	177
Kaimur (Bhabua)	444	Nawada	481
Banka	631		
<i>Sub- Total</i>	20238	Grand Total	31758

Annexure-III

Services Being offered on "Digital Seva Portal" in Bihar in Last 3 Years				
		Work done in last 3 Years		
Sl. No	Type of Service	2016	2017	2018
1	Aadhaar Service	Yes	Yes	Yes
2	Digital Seva Portal	Yes	Yes	Yes
3	Election	Yes	Yes	Yes
4	Labour Service	Yes	Yes	Yes
5	Pension	No	Yes	Yes
6	Employment Service	Yes	Yes	Yes
7	Tour & Travels	Yes	Yes	Yes
8	FMCG Distribution	No	No	Yes
9	WiFi Choupal	No	Yes	Yes
10	Sanitary Napkin	No	No	Yes
11	Digital Literacy	No	Yes	Yes
12	Other Educational Service	Yes	Yes	Yes
13	Tele-Law	No	Yes	Yes
14	Health Services	No	Yes	Yes
15	Skill Development	No	Yes	Yes
16	Banking Services	Yes	Yes	Yes
17	Insurance	Yes	Yes	Yes
18	AEPS Services	Yes	Yes	Yes
19	Investor Awareness Program	No	Yes	Yes
20	Passport	Yes	Yes	Yes
21	PAN Card	Yes	Yes	Yes
22	Swachh Bharat	Yes	Yes	Yes
23	FSSAI	Yes	Yes	Yes
24	Soil Health card	Yes	Yes	Yes
25	Pradhan Mantri Awas Yojna	Yes	Yes	No
26	Jeevan Pramaan	Yes	Yes	Yes
27	Ayushman Bharat	No	No	Yes
28	FastTAG	No	Yes	Yes

29	IRCTC	Yes	Yes	Yes
30	Bharat Bill Payment System	No	Yes	YEs
31	Electricity Bill Payment	Yes	Yes	Yes
32	Digidhan Abhiyan (workshop)	Yes	Yes	No