

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO. 1893
TO BE ANSWERED ON 3RD JULY, 2019**

EARNINGS OF DEPARTMENT OF POST

1893. SHRI SRINIVAS KESINENI:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Department of Post (DoP) is increasingly earning revenues from non-traditional sectors like e-commerce and payments bank and if so, the details thereof;
- (b) percentage of revenue earned by DoP from value added services, service-wise;
- (c) the future expansion plans proposed by the Government in these sectors in the State of Andhra Pradesh; and
- (d) the number of Indian Post Payment Bank (IPPB) accounts in Andhra Pradesh, Post Office-wise?

ANSWER

**MINISTER OF COMMUNICATIONS, LAW & JUSTICE AND
ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAVI SHANKAR PRASAD)**

- (a) The details of Revenue earned from non-traditional sector like e-commerce and Payment Bank during last three years is as under:

Year	Revenue Earned in Rs. Crores
2016-17	3353.60
2017-18	3419.00
2018-19	2971.22

(b) Percentage of revenue earned by Department of Posts from value added service-wise is as under:

(Rs. in Crores)

Sl. No.	Services	2016-17	% of Total Revenue	2017-18	% of Total Revenue	2018-19	% of Total Revenue
1	Speed Post	1783.00	15.49	1829.8	14.26	1870.71	14.19
2	Business Post	1200.27	10.43	1224.27	9.54	809.54	6.14
3	Express Parcel Post	64.17	0.56	54.07	0.42	39.52	0.30
4	Business Parcel	94.80	0.82	84.46	0.66	83.25	0.63
5	Bill Mail Service	77.16	0.67	56.74	0.44	28.42	0.22
6	Retail Post	67.68	0.59	108.59	0.85	66.75	0.51
7	Media Post	10.59	0.09	6.63	0.05	22.8	0.17
8	e-Bill Post	26.34	0.23	22.88	0.18	26	0.20
9	Direct Post	2.89	0.03	2.12	0.02	1.6	0.01
10	e-Post	1.63	0.01	4.78	0.04	2.14	0.02
11	Logistic Post	16.31	0.14	15.41	0.12	12.56	0.10
12	Indian Post Payment Bank	0.00	0.00	0.00	0.00	0.04	0.00
13	Others	8.76	0.08	9.25	0.07	7.89	0.06
	Total	3353.60	11511.00	3419.00	12832.76	2971.22	13184.38

(c) India Post Payment Bank (IPPB) has set up its 24 branches (covering all districts) in the state of Andhra Pradesh. IPPB has enabled 9852 Banking Access points in the state and equipped 13842 doorstep banking service providers with micro-ATM devices (Smartphone and biometric device) to provide a full suite of banking services (including Cash Deposits/Withdrawal, Account .Opening, Money transfers, Bill Payments and DBT distribution) at the customer's doorstep.

Further, Department of Posts and India Post Payments Bank is actively pursuing with the government and private entities for tie-up for disbursement of DBT benefits, salaries and other payments.

Once the website is stabilized, Andhra Pradesh Circle has proposed to enrol leading e-Commerce of AP online market to DoP e-Commerce Portal.

The services of Express Parcel and Business Parcel with COD facility can be availed of in all Departmental Post Office in the state of Andhra Pradesh.

(d) There are total 4,13,585 IPPB accounts have been opened different Post Offices in Andhra Pradesh. The IPPB Branch-wise details as under:

Name of IPPB Branch	No. of IPPB Accounts opened
ANANTAPUR	12701
BHIMAVARAM	13864
CHITTOOR	16715
CUDDAPAH	20017
ELURU	5584
GUDIVADA	15042
GUDUR	17758
HINDUPUR	11799
KAKINADA	17107
KURNOOL	20252
MARKAPUR	10778
NANDYAL	41337
NARASARAOPET	19583
NELLORE	9902
ONGOLE	26908
PARVATIPURAM	11833
PRODDATUR	17432
RAJAHMUNDRY	10152
SRIKAKULAM	12263
TENALI	18675
TIRUPATI	26762
VIJAYAWADA	21018
VISAKHAPATNAM	25941
VIZIANAGARAM	10162
Grand Total	413585
