

GOVERNMENT OF INDIA  
MINISTRY OF WOMEN AND CHILD DEVELOPMENT

**LOK SABHA**  
**UNSTARRED QUESTION NO. 1235**  
TO BE ANSWERED ON 28.06.2019

**ONE STOP CENTRE**

1235. SHRI NARANBHAI KACHHADIYA

Will the Minister of WOMEN AND CHILD DEVELOPMENT be pleased to state:

- (a) the total number of One Stop Centres set up in the country during the last three years, State/UT-wise;
- (b) the number of women benefitted from such centres;
- (c) whether the Government is contemplating to launch a scheme to set up such centres in all the districts of the country and if so, the details thereof; and
- (d) whether any mechanism has been formulated to resolve the complaints received from women at these centres?

**ANSWER**

MINISTER OF WOMEN AND CHILD DEVELOPMENT  
(SHRIMATI SMRITI ZUBIN IRANI)

- (a): 462 One Stop Centres (OSCs) were set up in the country during the last three years. The State/UT-wise list is at Annexure-I.
- (b): So far, 2,26,418 women have been benefitted in the country from such One Stop Centres.
- (c): The Government of India has approved One Stop Centres scheme for setting up One Stop Centres for violence affected women in all the districts of the country. As on date, 728 OSCs have been approved to be set up in 724 districts and so far 506 OSCs are operational.
- (d): To address the complaints of aggrieved women, the Scheme of One Stop Centre is to provide for a range of services for violence affected women including police facilitation, legal counselling, psycho-social counselling, medical aid and temporary shelter in an integrated manner under one roof. Under the scheme, OSCs are required to have a centre administrator, case workers, medical personnel, police facilitation officer, psycho-social counsellor, legal counsellor, security guard, IT staff and multi-purpose workers.

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**Annexure referred to in reply to Part (a) of the Lok Sabha Un-starred Question No.1235 for 28.06.2019 regarding 'One Stop Centre'**

**Year-wise list of One Stop Centres set up during the year 2016-17, 2017-18 and 2018-19**

S.No	States/UTs	2016-17	2017-18	2018-19	Total
1.	Andaman & Nicobar Islands				0
2.	Andhra Pradesh	12			12
3.	Arunachal Pradesh	1		5	6
4.	Assam	1	4	26	31
5.	Bihar	1	6	30	37
6.	Chandigarh				0
7.	Chhattisgarh	26			26
8.	Dadra & Nagar Haveli		1		1
9.	Daman & Diu	1			1
10.	Goa	1			1
11.	Gujarat		5	14	19
12.	Haryana	6			6
13.	Himachal Pradesh		1		1
14.	Jammu & Kashmir		1	7	8
15.	Jharkhand	1	2	15	18
16.	Karnataka	1	3	26	30
17.	Kerala		3	2	5
18.	Madhya Pradesh	7	14	30	51
19.	Maharashtra	2	10	24	36
20.	Manipur		1		1
21.	Meghalaya	1	1	8	10
22.	Mizoram	1		1	2
23.	Nagaland	2			2
24.	Odisha	1		6	7
25.	Puducherry	1			1
26.	Punjab	1	5	7	13
27.	Rajasthan		15		15
28.	Sikkim	1			1
29.	Tamil Nadu		1	31	32
30.	Telangana		9		9
31.	Tripura		1		1
32.	Uttar Pradesh		16	59	75
33.	Uttarakhand	2	2		4
	<b>Total</b>	<b>70</b>	<b>101</b>	<b>291</b>	<b>462</b>