

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 625
TO BE ANSWERED ON 06.02.2019**

FACILITIES IN MAIL/EXPRESS TRAINS

**†625. SHRI AJAY MISRA TENI:
SHRI BHARAT SINGH:**

Will the Minister of RAILWAYS be pleased to state the number of mail/ express trains in which better facilities have been provided / proposed to be provided for passengers during the current financial year and the train-wise details thereof?

ANSWER

**MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI RAJEN GOHAIN)**

(i) In order to improve the condition of coaches running in Mail / Express trains, upgradation of 140 rakes of Mail / Express trains has been taken up under Project Utkrisht for improvement in patronized train services. On Board cleanliness, coach interiors, toilets, exterior etc. in train coaches are expected to improve under Project Utkrisht. The coaches will also be painted with a new vibrant colour scheme.

The work is underway on Zonal Railways and has so far been completed on 14 rakes. The tentative list of the identified trains is at Appendix-I (This list may undergo a change).

In addition to this, sanction of 500 more rakes has also been taken under Supplementary Demands for Grants 2018-19 and execution shall be taken up during 2019-20.

(ii) Under Project Swarn, 14 Rajdhani and 15 Shatabdi train services (41 rakes) have been upgraded across multiple dimensions, which include coach interiors, toilets, onboard cleanliness, staff behaviour, linen, etc. The list of trains that have been upgraded under Project Swarn is at Appendix-II.

(iii) Various new premium services like Humsafar, Tejas, Antyodaya, Utkrisht Double Decker Air-conditioned Yatri (UDAY), Mahamana, Gatimaan Express which have improved coach interiors / exteriors and better facilities for passengers, have also been introduced in service. The list of these trains that have been introduced in 2018-19 is at Appendix-III.

(iv) In addition to regular cleaning of coaches of trains at both ends, including mechanized cleaning, On Board Housekeeping Service (OBHS) has been provided in more than 1,050 pairs of trains including Rajdhani, Shatabdi and other important long distance Mail/Express trains for cleaning of coach toilets, doorways, aisles and passenger compartments during the run of the trains.

In 'Clean My Coach' scheme, for any cleaning requirement in the coach in trains having OBHS service, passenger can send a message through mobile (SMS) on a specified mobile number.

Increasing the scope of 'Clean My Coach' scheme, 'Coach Mitra' facility has been introduced in about 1000 pairs of OBHS trains. 'Coach Mitra' is a single window interface to register coach related requirements of passengers such as cleaning, disinfection, linen, train lighting, air conditioning and watering of coaches.

APPENDIX-I REFERRED TO IN REPLY TO UNSTARRED QUESTION NO. 625 BY SHRI AJAY MISRA TENI AND SHRI BHARAT SINGH TO BE ANSWERED IN LOK SABHA ON 06.02.2019 REGARDING FACILITIES IN MAIL/EXPRESS TRAINS

Project Utkrisht:

Zonal Railway	Train No.	Train Name	No. Of Rakes
Central Railway	12125/26	Pragati Express	1
	11007/08	Deccan Queen Express	1
	12139/40	SevaGram Express	2
	22105/06	Inderyani Express	1
	12115/16	Siddeshwar Express	4
	12111/12	Amravati Express	2
East Central Railway	13351//52	Dhanbad - Alappuzha (Bokaro) Express	6
	13237/38/39/40	Patna - Kota Express	3
	15203/04/05/06	Barauni - Lucknow Jn Express	4
East Coast Railway	18425/26	Puri - Durg Express	2
	18501/02	Visakhapatnam - Gandhidham Weekly Express	1
Eastern Railway	12311/12	Howrah-Kalka Mail	4
North Central Railway	12403/04	Allahabad - Jaipur Express	2
	11103/05	Jhansi - Bandra Terminus Express	1
	14115/16	Allahabad - Haridwar Express	1
	11107/11108	Bundelkhand Exp.	2
Northeast Frontier Railway	15905/06	Dibrugarh-Kanniyakumari Vivek Express	2
	15417/18	Alipur Duar-Silghat Town Rajya Rani Express	1

	12509/10	Guwahati-Bangalore Cant Express	3
	15933/34	Dibrugarh-Amritsar Express	1
	15611/12	Guwahati -Silchar Express	1
	12067/68	Guwahati -Jorhat Town Janshatabdi Express	1
	55801/02	Manas Rhino Passenger	1
North Eastern Railway	12533/34	Pushpak Express	3
	12537/38	Muzaffarpur- Manduadih Express	1
	15119/20	Manduadih-Rameshwaram Express	1
	15013/14	Kathgodam-Jaisalmer Ranikhet Express	3
North Western Railway	12980/79	Jaipur- Bandra Terminus Superfast Express	1
	12963/64	Mewar Express	2
	14707/08	Ranakpur Express	3
	12462/61	Mandore Express	4
Northern Railway	12455/56	Delhi S Rohilla - Bikaner Express	2
	12055/56	New Delhi -Dehradun Jan Shatabdi Express.	2
	14645/46	SHALIMAR Express	2
	14519/20	Kissan Express	1
	14525/26	Ambala Cant-Shri Ganganagar Intercity Express	1
	14205/06	Faizabad-Delhi Express	4
	12231/32	Lucknow to Chandigarh Express	4
South East Central Railway	18237/38	Chhattisgarh Express	5
	12853/54	Durg - Bhopal Amarkantak Express	2
	12069/70	Raigarh to Gondia Jan Shatabdi Express	2

South Central Railway	12728/27	Hyderabad Decan - Visakhapatnam Godavari Express	2
South Eastern Railway	22213/22214	Shalimar-Patna Duronto Express	1
	12245/12246	Howrah - Yasvantpur Duronto Express	3
	22891/22892	Howrah - Ranchi Intercity Express	2
South Western Railway	16591/92	Hubballi-Mysore Hampi Express	4
	16535/36	Mysore-Solapur Gol Gumbaz Express	
	16231/32	Mayiladuthurai - Mysuru (Thanjavur) Express	4
	16235/36	Tuticorin - Mysuru Express	
	16589/90	Rani Chennamma Express	2
Southern Railway	22633/34	Thiruvananthapuram Central - Hazrat Nizamuddin SF Express	1
	12647/48	Kongu SF Express	1
	12693/64	Pearl City (Muthu Nagar) Super Fast Express	4
	12633/34	Chennai Egmore - Kanniyakumari SF Express	
	16603/04	Maveli Express	1
	16181/82	Silambu Express	1
	12663/64	Howrah - Tiruchchirappalli SF Express	2
West Central Railway	12183/84	Bhopal - Pratapgarh SuperFast Express	1
	22983/84	Kota - Indore InterCity Express	1
Western Railway	12945/46	Surat - Mahuva SF Express	1
	19053/54	Surat - Muzaffarpur Express	

22909/10	Valsad - Puri SF Express	1
19055/56	Valsad - Jodhpur Weekly Express	
12921/22	Flying Raneer	1
12961/62	Avantika SF Express	2
22903/04	Mumbai Bandra (T.) - Bhuj AC SuperFast Express	1
12927/28	Mumbai Central - Vadodara Express	2
19415/16	Ahmedabad - Shri Mata Vaishno Devi Katra Express	1
12959/60	Dadar - Bhuj SF Express	1
19325/26	Indore - Amritsar Express	1
12919/20	Malwa SF Express	4
22969/70	Okha - Varanasi SF Express	1
12971/72	Mumbai Bandra Terminus - Bhavnagar SF Express	4
Total rakes		140

APPENDIX-II REFERRED TO IN REPLY TO UNSTARRED QUESTION NO. 625 BY SHRI AJAY MISRA TENI AND SHRI BHARAT SINGH TO BE ANSWERED IN LOK SABHA ON 06.02.2019 REGARDING FACILITIES IN MAIL/EXPRESS TRAINS

Project Swarn:

S. No.	Zonal Railway	Train No.	Name	No. of rakes
1.	Central Railway	12025/26	Pune - Secunderabad Shatabdi Express	1
2.	East Central Railway	12309/10	Rajendra Nagar Terminal - New Delhi Rajdhani Express	2
3.	East Coast Railway	22811/12	Bhubaneswar - New Delhi Rajdhani Express	1
4.	East Coast Railway	22823/24		
5.	East Coast Railway	12277/78	Howrah - Puri Shatabdi Express	1
6.	Eastern Railway	12301/02	Howrah - New Delhi Rajdhani Express	3
7.	Eastern Railway	12305/06	Sealdah - New Delhi Rajdhani Express	
8.	Eastern Railway	12313/14	Sealdah - New Delhi Rajdhani Express	3
9.	Eastern Railway	12019/20	Howrah - Ranchi Shatabdi Express	1
10.	North Central Railway	12033/34	Kanpur Central - New Delhi Shatabdi Express	1
11.	Northeast Frontier Railway	12041/42	Howrah - New Jalpaiguri Shatabdi Express	1
12.	Northeast Frontier Railway	12085/86	Guwahati - Dibrugarh Shatabdi Express	1
		12087/88	Naharlagun - Guwahati Shatabdi Express	
13.	North Western Railway	12035/36	Jaipur - Agra Fort Shatabdi Express	1

14.	Northern Railway	12439/40	Ranchi – New Delhi Rajdhani Express	1
15.	Northern Railway	12441/42	Bilaspur – New Delhi Rajdhani Express	1
16.	Northern Railway	12453/54		
17.	Northern Railway	12039/40	Kathgodam – New Delhi Shatabdi Express	1
18.	Northern Railway	12045/46	New Delhi – Chandigarh Shatabdi Express	1
19.	Northern Railway	12047/48	New Delhi – Firozpur Cantt Shatabdi Express	1
20.	Northern Railway	12049/50	Gatimaan Express	1
21.	South Western Railway	22691/92	Bengaluru – Hazrat Nizamuddin Rajdhani Express	4
22.	South Western Railway	22693/94	Bengaluru City – Delhi Hazrat Nizamuddin Rajdhani Express	4
23.	South Western Railway	12027/28	Chennai Central – KSR Bengaluru Shatabdi Express	1
24.	Southern Railway	12007/08	Chennai Central – Mysuru Shatabdi Express	1
25.	Southern Railway	12243/44	Chennai Central – Coimbatore Shatabdi Express	1
26.	Western Railway	12951/52	Mumbai Central – New Delhi Rajdhani Express	5
27.	Western Railway	12953/54	August Kranti Rajdhani Express	

28.	Western Railway	12957/58	Swarna Jayanti Rajdhani Express	2
29.	Western Railway	12009/10	Mumbai Central – Ahmedabad Shatabdi Express	1
Total rakes				41

APPENDIX-III REFERRED TO IN REPLY TO UNSTARRED QUESTION NO. 625 BY SHRI AJAY MISRA TENI AND SHRI BHARAT SINGH TO BE ANSWERED IN LOK SABHA ON 06.02.2019 REGARDING FACILITIES IN MAIL/EXPRESS TRAINS

List of Mahamana, Uday, Humsafar, Antyodaya trains introduced in 2018-19

S. No.	Zonal Railway	Train No.	Name
1.	Western Railway	19319/20	Veraval - Indore Mahamana Express
2.	Southern Railway	22665/66	Bengaluru - Coimbatore UDAY Express
3.	Eastern Railway	22317/18	Sealdah - Jammu Tawi Humsafar Express
4.	North Central Railway	22437/38	Allahabad - Anand Vihar Terminal Humsafar Express
5.	Northeast Frontier Railway	15705/06	Champaran Humsafar Express
6.	North Western Railway	14815/16	Bhagat Ki Kothi - Tambaram Humsafar Express
7.	South Eastern Railway	20821/22	Pune - Santragachi Humsafar Express
8.	South Eastern Railway	20827/28	Jabalpur - Santragachi Humsafar Express
9.	Western Railway	19317/18	Indore - Puri Humsafar Express
10.	Western Railway	19315/16	Lingampalli - Indore Humsafar Express
11.	Western Railway	19043/44	Bandra Terminus - Bhagat Ki Kothi Humsafar Express

12.	Western Railway	19424/23	Tirunelveli - Gandhidham Humsafar Express
13.	North Western Railway	19603/04	Ajmer - Rameswaram Humsafar Express
14.	South Central Railway	12751/52	Gorakhpur - Anand Vihar Terminal Humsafar Express
15.	North Western Railway	19669/70	Udaipur City - Patliputra Humsafar Express
16.	West Central Railway	22169/70	Habibganj - Santragachi Weekly Humsafar Express
17.	West Central Railway	22171/72	Pune - Habibganj Humsafar Express
18.	Southern Railway	16319/20	Kochuveli - Banaswadi Humsafar Express
19.	South East Central Railway	22895/96	Durg - Firozpur Cantt. Antyodaya Express
20.	East Central Railway	22551/52	Darbhanga - Jalandhar City Antyodaya Express
21.	South Eastern Railway	22841/42	Santragachi - Chennai Central Antyodaya Express
22.	Southern Railway	16191/92	Tambaram -Tirunelveli Antyodaya Express
23.	Southern Railway	16355/56	Kochuveli - Mangaluru Jn. Antyodaya Express
24.	North Western Railway	14719/20	Bikaner - Bilaspur Weekly Antyodaya Express
25.	East Central Railway	15547/48 (converted)	Jaynagar - Mumbai Weekly Antyodaya Express
