

GOVERNMENT OF INDIA  
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY  
**LOK SABHA**  
**UNSTARRED QUESTION NO. 507**  
TO BE ANSWERED ON 06.02.2019

**DIGITAL LOCKER**

**507. SHRIMATI MEENAKASHI LEKHI:**

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether Government offices and departments accept documents via DigiLocker and if so, the details thereof;
- (b) whether efforts are taken to ensure that benefits of DigiLocker are also made available to people in areas with low internet connectivity and if so, the steps taken so far in this regard;
- (c) whether the Government has conducted any awareness drives to urge people to upload their documents on DigiLocker and simultaneously with private entities like educational institutions, healthcare providers etc. to register as requestors and if so, the details thereof; and
- (d) the details of people who have registered as users and the total volume of documents that have been uploaded?

**ANSWER**

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION  
TECHNOLOGY (SHRI S. S. AHLUWALIA)

(a): Yes. Sir. Digital documents are acceptable in various Government offices and departments through DigiLocker. Under Rule 9A of "The Information Technology (Preservation and Retention of Information by Intermediaries Providing Digital Locker Facilities) Rules, 2016" the issued documents available via Digital Locker are to be treated at par with original physical documents.

Various Ministries have also released a notification regarding acceptance of digital documents through DigiLocker. These are as under:

**Ministry of Road Transport and Highways (MoRTH)** has released a notification regarding acceptance of Driving License, Registration Certificate through DigiLocker.

<http://morth.nic.in/showfile.asp?lid=3305>

**Ministry of Civil Aviation (Bureau of Civil Aviation Security)** has released a notification regarding acceptance of digital documents through DigiLocker.

[https://img1.digitallocker.gov.in/assets/img/circulars/acceptance\\_of\\_digiLocker\\_at\\_airports.pdf](https://img1.digitallocker.gov.in/assets/img/circulars/acceptance_of_digiLocker_at_airports.pdf)

**Ministry of Railways** has released a notification regarding acceptance of digital documents through DigiLocker.

[https://img1.digitallocker.gov.in/assets/img/circulars/CC\\_33\\_2018.pdf](https://img1.digitallocker.gov.in/assets/img/circulars/CC_33_2018.pdf)

Additionally, various departments like Union Public Service Commission (UPSC), Central Board of Direct Taxes (CBDT), among others are also accessing DigiLocker documents via DigiLocker.

(b): DigiLocker system has evolved various mechanisms to ensure that its services are available to citizens even in the cases of low internet connectivity or no connectivity. Printable secure Quick Response (QR) Code for Offline sharing and verification, App based Mobile View facilities are also available in DigiLocker system which helps users to access their documents even if Internet connection is slow.

(c): Various workshops for DigiLocker are being held in States/UTs to create awareness in the government departments about benefits of DigiLocker and Step by Step description of how to integrate with DigiLocker. Recently, a campaign was also run on Social Media Site to create awareness among citizens and to promote DigiLocker as a platform for accessing digital documents.

Presently, DigiLocker is integrated with about 35 requester organizations/ agencies, whose details can be found at “Registered Requesters” tab at <https://digilocker.gov.in/public/dashboard>, including many educational institutions such as Dr. B.R. Ambedkar Institute of Technology, Andaman & Nicobar Islands (DBRAIT), Department of Higher Education, Chandigarh Administration, etc. and healthcare providers such as Public Health Records System developed by CDAC, Mohali. Further, various meetings have been held with State IT, Revenue, Education departments, Healthcare providers, etc. to integrate as issuer and/or requestor for availing DigiLocker services.

(d): Currently, the total number of users who are registered with DigiLocker is 1.92 Crore. The total number of documents, from the Issuing Authorities such as UIDAI, CBDT, MoPNG, MoRTH, Education Boards, etc., accessible to the registered users in DigiLocker is 348 Crore. Also, over 2.36 Crore documents have been uploaded in DigiLocker by the registered users.

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