GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO : 1801
TO BE ANSWERED ON: 13.02.2019

COMMON SERVICE CENTRES

1801   SHRI VISHNU DAYAL RAM:

Will the Minister of ELECTRONICS & INFORMATION TECHNOLOGY be pleased to state:-

(a)   whether Government has started Common Service Centres (CSCs) to provide cyber services in Gram Panchyats;
(b)   if so, the details thereof; and
(c)   the number of CSC's established, State-wise till date; and
(d)   the time by which all Gram Panchayats will have dedicated CSC's across the country?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI S.S. AHLUWALIA)

(a) and (b):   Yes, Sir. Ministry of Electronic and IT, Government of India initiated a project namely "Common Services Centre (CSC) 2.0" in August, 2015 under Digital India Programme, which aimed to set up of at least one CSC (internet enabled kiosk) at Gram Panchayat (GP) level to cover all the 2.5 lakh GPs across the country. The key objective of CSCs is to deliver various citizen centric services, such as, Government to Citizen (G2C), Business to Citizen (B2C) services, financial inclusion services, educational services, skill development services etc. As on 31st December, 2018, the number of functional CSCs (Urban &Rural) across the Country is 3,12,651 CSCs, of which 2,12,718 CSCs were functional at Gram Panchayat level.

(c): The number of CSC's established state-wise till December 2018 is at Annexure.

(d): CSCs are operated by Village Level Entrepreneur (VLE). Therefore, the opening of any CSC is based on its commercial viability among other things.

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