

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 1726
TO BE ANSWERED ON 13.02.2019**

LINKING AADHAAR WITH TICKET

†1726. SHRI BHOLA SINGH:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether linking Aadhaar with IRCTC has been made compulsory for the passengers for reservation in trains and if so, the details thereof;**
- (b) whether passengers are facing problems in online reservation due to mismatch of information given in Aadhaar card and ID of IRCTC;**
- (c) if so, the details of the reasons therefor;**
- (d) whether the Government has made any efforts to deal with this problem; and**
- (e) if so, the details thereof?**

ANSWER

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)

(a): No, Madam. Linking Aadhaar Number with Indian Railway Catering and Tourism Corporation (IRCTC) User ID (Identity) is optional and not mandatory for individual users booking Railway tickets through IRCTC. However, if they want to book more than 6 tickets a month, then linking their respective Aadhaar number with the IRCTC User ID and ensuring that at least one of the passengers in the passenger list is verifiable through Aadhaar is necessary.

(b) to (e): Initially, some complaints were reported from users about the inconvenience faced while linking their Aadhaar Number with IRCTC User ID on account of mismatch in names in the Unique Identification Authority of India (UIDAI) database and the IRCTC database. This issue has since been resolved and there are no complaints on this account now.
