

**GOVERNMENT OF INDIA
MINISTRY OF LABOUR AND EMPLOYMENT**

LOK SABHA

**UNSTARRED QUESTION NO. 129
TO BE ANSWERED ON 04.02.2019**

COMMON SERVICE CENTRE OF EPFO

129. SHRIMATI VASANTHI M.:

Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:

- (a) whether the Employees Provident Fund Organization (EPFO) has discontinued the services provided through Common Service Centre (CSC);**
- (b) if so, the details thereof and the reasons therefor;**
- (c) whether the reason for discontinuing the services of CSC was because of leakage of data; and**
- (d) if so, the details thereof?**

ANSWER

**MINISTER OF STATE (IC) FOR LABOUR AND EMPLOYMENT
(SHRI SANTOSH KUMAR GANGWAR)**

(a) to (d): A Memorandum of Understanding (MoU) was signed between Employees' Provident Fund Organization (EPFO) and Common Service Center (CSC) in 2016, which listed a number of online services of EPFO that will be provided through the CSC's Network. With the deployment of EPFO's own eKYC Portal and the introduction of UMANG App by Government of India in November, 2017, where the service of Universal Account Number (UAN) seeding with Aadhaar is made available free of cost to the members, it was decided to discontinue the services of CSC for this purpose in March 2018.
