

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO. 397  
TO BE ANSWERED ON 12.12.2018**

**STATION CLEANLINESS SURVEY**

**397. SHRI ASHOK SHANKARRAO CHAVAN:**

**SHRI SUDHEER GUPTA:**

**SHRI T. RADHAKRISHNAN:**

**SHRI S.R. VIJAYAKUMAR:**

**SHRI S. RAJENDRAN:**

**KUNWAR HARIBANSH SINGH:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Quality Council of India (QCI) has conducted a station cleanliness survey for the Railways recently;**
- (b) if so, the details thereof along with the outcome of the survey;**
- (c) the number of stations included along with the expenditure incurred in the survey, State/UT- wise;**
- (d) the criteria fixed by QCI to evaluate the stations for their cleanliness; and**
- (e) whether the Government has taken any action against the officials who are responsible for lack of cleanliness at the stations and if so, the details thereof?**

**ANSWER**

**MINISTER OF STATE IN THE MINISTRY OF RAILWAYS**

**(SHRI RAJEN GOHAIN)**

- (a) to (c) Yes, Madam. QCI has conducted a station cleanliness survey for the Railways covering 407 stations and total expenditure of ₹ 1.21 crore was incurred on the survey.**

**Detailed Cleanliness Survey report – 2018 is available on Indian Railways website.**

**(d) The criteria fixed were Process evaluation, direct observation and citizen feedback each carrying equal marks.**

**(e) The survey is meant to invite healthy competition so as to motivate concerned for improving cleanliness of stations. It ranks the stations according to scores achieved. This does not imply that a station ranked low is dirty. The survey also helps in identifying weak spots requiring more attention.**

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