

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA
UNSTARRED QUESTION NO. 3921
TO BE ANSWERED ON 04TH JANUARY, 2019**

WAITING TIME IN CGHS DISPENSARIES

3921. SHRI RAKESH SINGH:

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) whether the Government has taken note of the fact that patients have to wait for hours for medicines in the CGHS dispensaries in the country including dispensary no. 2 in Jabalpur;
- (b) whether the Government has taken note of grievances of the patients with serious illness who have to wait for a week to get the medicines, if so, the remedial measures taken in this regard; and
- (c) the steps taken by the Government to address the issue of delay in disbursement of medicines to the patients?

ANSWER

**THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(SHRI ASHWINI KUMAR CHOUBEY)**

(a) to (c): Medicines are normally available at CGHS Wellness Centres and in case any medicine is not readily available, the same are procured through Authorized Local Chemist (ALC) and are supplied to the CGHS beneficiary.

In case any medicine is required urgently, there is a provision for issue of Authority Slip to CGHS beneficiaries to collect medicines directly from ALC without payment.

Medicines for chronic illness are issued upto 3 months for the convenience of CGHS beneficiaries.

Further, following steps have been taken by the Government to augment the availability of medicines at CGHS Wellness Centres:-

- Indents have been placed through HLL Life Care Ltd. to procure rate contract generic medicines as an interim measure.
- Additional Director of concerned CGHS City has been authorized to procure day to day required generic medicines from nearby Affordable Medicines and Reliable Implants for Treatment (AMRIT) stores till 31st March, 2019.

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