

**GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
LOK SABHA
UNSTARRED QUESTION NO. : 3804
(To be answered on the 3rd January 2019)**

WEB CHECK-IN FEE

**3804. SHRI PANKAJ CHAUDHARY
KUNWAR BHARATENDRA
SHRI JAGDAMBIKA PAL**

Will the Minister of CIVIL AVIATION

नागर विमानन मंत्री

be pleased to state:-

- (a) whether the Government has taken the cognizance that certain aviation companies charging additional tariff from the passengers getting web check-in facility for any and all the seats on the flights, if so, the details thereof;
- (b) whether the Government has directed these airline companies to drop web check-in fee, if so, the details thereof and the reasons therefor;
- (c) the maximum number of seats on a flight that the airline company can charge web check-in fees for;
- (d) whether this restricts or hampers the right of the airline companies to unbundle services and reasons therefor;
- (e) whether the Government has reviewed or proposed to review the above decision of the aviation companies; and
- (f) whether the Government proposes to ensure the compliance of the pricing framework meant for the aviation companies?

ANSWER

Minister of State in the Ministry of CIVIL AVIATION

नागर विमानन मंत्रालय में राज्य मंत्री

(Shri Jayant Sinha)

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- (a) Airlines are charging for some of their preferential seats, the details of which are available on their respective websites. Airlines do not charge for their web check-in facility. Additional charges are only applicable if the passenger opts to avail additional facilities like meals, preferential seats etc. during web check in process.
- (b) & (c) No direction regarding web check -in facility has been issued.
- (d) & (e) Does not arise in view of the reply at (b) & (c) above.
- (f) As per the existing provisions, air fare are neither established nor regulated by the Government. Airlines are compliant to the regulatory requirement of Sub rule 02 of Rule 135 of Aircraft Rules 1937, as long as the fares charged by the airlines do not exceed the fare structure established and displayed by the airlines on their respective website.
