

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 345
TO BE ANSWERED ON 12.12.2018**

DISABLED FRIENDLY STATIONS

†345. SHRI JUGAL KISHORE :

Will the Minister of RAILWAYS be pleased to state:

(a) the details of the facilities being provided to various categories of disabled persons at the railway stations and in trains as well along with the details of the railway stations of various categories;

(b) whether the Railways proposes to develop 'B' category railway stations in the country as disabled friendly railway stations;

(c) if so, the zone-wise names of the railway stations identified for this purpose including the details thereof;

(d) whether escalators/lifts are being set up at railway stations throughout the country to make the foot over bridges accessible to senior citizens; and

(e) if so, the names of railway stations in the country where these facilities have been provided along with the details in this regard?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)

(a) to (e) A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF UNSTARRED QUESTION NO.345 BY SHRI JUGAL KISHORE TO BE ANSWERED IN LOK SABHA ON 12.12.2018 REGARDING DISABLED FRIENDLY STATIONS

(a): Indian Railways is committed to make India accessible for Persons with Disabilities (Divyangjan) as part of “Sugamya Bharat Mission” or Accessible India Campaign of Government of India. Improvement/augmentation of amenities at Railway stations, including those for differently abled passengers is a continuous process. Provisions of facilities for Persons with Disabilities (Divyangjan) are to be provided at all stations over Indian Railways. The categorization of station is reviewed every five years. In April,2018, it has been decided to change the categorization of Station from ‘A-1’, ‘A’ & ‘B’, (C0, ‘D’, ‘E’ & ‘F’ category to NSG1 - NSG6, SG1 – SG3 & HG1 – HG3 based upon passenger handled and earnings of the stations. In order to provide better accessibility to Persons with Disabilities (Divyangjan), Short Term Facilities and Long Terms facilities have been planned at all stations, beginning with Non Suburban Group ‘NSG 1’, ‘NSG 2’, ‘NSG 3’ & ‘NSG 4’ (erstwhile ‘A-1’, ‘A’ & ‘B’) category stations. The details of Railway stations provided with Short-Term Facilities so far for Persons with Disabilities (Divyangjan) under all categories of stations over Indian Railways are as under:-

S.No.	Facility for Persons with Disabilities (Divyangjan)	Approximate number of stations, where facility provided
1	Standard ramp for barrier free entry	2586
2	Earmarking at least two parking lots	1429
3	Non-slippery walk-way from parking lot to station building	1465
4	Signages of appropriate visibility	1474
5	At least one drinking water tap suitable for use by Persons with Disabilities (Divyangjan)	1989

6	At least one toilet (on the ground floor)	1908
7	May I help you booth	1131

Long-Term Facilities are to be provided for Divyangjan at 'NSG-1' to 'NSG-4' categories of stations, which are as follows:-

1	Engraving on edges of platforms	1816
2	Provision of facility for inter-platform transfer	1288

Also regarding making trains disabled friendly, around 3,800 Disabled friendly Integral Coach Factory (ICF) design coaches (SLRD/SRD) are available in the fleet of Indian Railways. These coaches have a suitably designed compartment & toilet adapted to the needs of the disabled / wheel chair borne passengers. In these coaches, wider entrance door, wider berths, wider compartments, larger lavatory and lavatory doors, etc. have been provided. Inside the toilets, additional grab rails on the side walls for support and wash basin and mirror at a lower height are also available. It is endeavored to have at least one such coach in each Mail/Express train having ICF type coaches. Further, LHB type coaches with facilities for the disabled on similar lines as is available in ICF design coaches are also under manufacture at Integral Coach Factory/Chennai. For the assistance of the visually impaired travelers, Integrated Braille Signages, i.e. signages superimposed with Braille scripts, are being provided in the newly manufactured coaches. Further, retrofitment of the same in existing coaches has also been taken up in a phased manner.

(b) and (c) Yes, Madam. There were 709 'A1', 'A' & 'B' category stations (erstwhile) catering to bulk of passenger traffic on Indian Railways out of which 670 station have been provided with all Short-Term Facilities

and 639 stations have been provided with all Long-Term Facilities. As per new categorization of stations there are '21 stations in NSG1 category', '77 stations in NSG2 category', '227 stations in NSG3 category' and '286 stations in NSG4 category' thus there are total 611 stations falling in 'NSG1' to 'c' categories. The details of Railway stations provided with Short-Term Facilities so far for Persons with Disabilities (Divyangjan) at NSG4 category of stations over Indian Railways are as under:-

S.No.	Facility for Persons with Disabilities (Divyangjan)	Total No. of Stations	No. of stations where facilities provided
1	Standard ramp for barrier free entry	286	279
2	Earmarking at least two parking lots	286	276
3	Non-slippery walk-way from parking lot to station building	286	278
4	Signages of appropriate visibility	286	281
5	At least one drinking water tap suitable for use by Persons with Disabilities (Divyangjan)	286	279
6	At least one toilet (on the ground floor)	286	273
7	May I help you booth	286	265

Long-Term Facilities are to be provided for Divyangjan at 'NSG-4' category of stations, which are as follows:-

1	Engraving on edges of platforms	286	263
2	Provision of facility for inter-platform transfer	286	254

(d) and (e) Yes, Madam. In order to facilitate easy movement of elderly, sick and differently abled passengers and for smooth access to platforms of major railway stations and for ease of movement, escalators/lifts are being provided as part of 'Sugamya Bharat Abhiyaan'. As per the revised policy guidelines of Indian Railways, Escalators are to be provided at end platforms of railway stations having footfall of more than one lakh. Lifts are being provided depending upon the relative priority of various stations and the availability of resources and feasibility for provision of lifts.

So far, 536 escalators at 199 stations and 406 lifts at 179 stations have been provided. Lists of such stations are appended as Appendix-I and Appendix-II respectively.

APPENDIX-I REFERRED TO IN REPLY TO PARTS (d) AND (e) OF UNSTARRED QUESTION NO.345 BY SHRI JUGAL KISHORE TO BE ANSWERED IN LOK SABHA ON 12.12.2018 REGARDING DISABLED FRIENDLY STATIONS

(d)&(e): Detail of Escalators installed at stations is as under:-

S. No.	Zonal Railway	Station	State	No. of Escalators Installed
1	Central	Nagpur	Maharashtra	3
		Pune		1
		Gulbarga	Karnataka	2
		Thane	Maharashtra	8
		Dombivli		2
		Kalyan		4
		Badlapur		1
		Ulhasnagar		1
		CSTM		2
		Vikroli		1
		Dadar		7
		Vidya Vihar		1
		Kanjur Marg		1
		Bhusawal		2
		Lok Tilak Terminus		1
		Lonavala		2
		Titwala		1
		Solapur		2
		Nasaik Road		2
		Mulund		1
		Bhandup		1
		Kurla		3
		Chembur		2
		Karjat	1	
		Shahad	1	
		Kasara	1	
Thakurli	1			
Dockyard Road	1			
Vadala Road	2			

		Diva		1
		Mankhurd		1
	Total			60
2	East Central	Dhanbad	Jharkhand	2
		Mugalsarai	Uttar Pradesh	2
		Samastipur Junction	Bihar	2
		Patna		4
		Muzaffarpur		2
Total			12	
3	East Coast	Bhubaneswar	Odisha	4
		Visakhapatnam	Andhra Pradesh	2
	Total			6
4	Eastern	Howrah	West Bengal	2
		Asansol		2
		Bolpur		2
		Dum Dum Junction		1
		Ballyganj		2
		New Garia		2
		Durgapur		2
Total			13	
5	Metro	Esplanade	West Bengal	6
		Belgachia		2
		Central		4
		Chandni Chowk		2
		Dum Dum		5
		Girish Park		2
		Gitanjali		4
		Jatindas Park		4
		KaliGhat		2
		Kavi Nazrul		4
		Kavi Subhash		2
		Maidan		2
		Mahatma Gandhi Road		4
		Masterda Suryasen		4
		Mahanayak Uttam Kumar		2
Netaji Bhavan	3			

		Netaji		4
		Park Steet		1
		Rabindra Sarovar		2
		Rabindra Sadan		3
		SovaBazar Sutanuti		3
		Shyam Bazar		4
		Shaheed Khudiram		4
		Noapara		2
	Total			75
6	North Central	Agra Cantt.	Uttar Pradesh	4
		Allahabad		5
		Kanpur Central		2
		Gwalior	Madhya Pradesh	2
		Chheoki	Uttar Pradesh	1
		Mathura Junction		1
		Jhansi		2
	Total			17
7	North Western	Ajmer	Rajasthan	6
		Udaipur City		2
		Bikaner		2
		Jaipur		6
		Bhilwara		2
		Jodhpur		2
	Total			20
8	Northeast Frontier	New Jalpaiguri	West Bengal	2
		Guwahati	Assam	2
	Total			4
9	Northern	Anand Vihar	Delhi	2
		New Delhi		20
		Nizamuddin		3
		Delhi		6
		Sarai Rohilla		2
		Ghaziabad	Uttar Pradesh	4
		Meerut City		2
		Ludhiana	Punjab	2
		Jammu Tawi	Jammu & Kashmir	2

		Faizabad	Uttar Pradesh	2
		Lucknow		4
		Haridwar	Uttarakhand	4
		Dehradun		2
		Amritsar	Punjab	2
		Sri Mata VaisnoDevi Katra	Jammu & Kashmir	2
		Ambala Cantt	Haryana	2
		Chandigarh	Chandigarh	8
		Varanasi	Uttar Pradesh	4
	Total			73
10	South Central	Nellore	Andhra Pradesh	3
		Vijayawada		6
		Anakapalle		2
		Gudur		1
		Tenali		2
		Hyderabad		2
		Rajahmundry		2
		Ongole		1
		Aurangabad	Maharashtra	2
		Tirupati	Andhra Pradesh	4
		Kacheguda		4
		Kurnool		2
		Tadepalligudem		1
		Secunderabad		7
		Warangal	Telangana	2
		Kazipet		1
		Manchiryal	Andhra Pradesh	2
		Parbhani	Maharashtra	1
Nanded	3			
	Total			48
11	South Eastern	Kharagpur	West Bengal	2
		Tata Nagar	Jharkhand	2
		Raurkela		2
		Bokaro Steel City		2
		Hatia		2
		Ranchi		2
	Total			12

12	South Western	Bangluru City	Karnataka	5
		Yashwantpur		4
		Mysore		2
		Hubli		2
	Total			13
13	South East Central	Bilaspur	Chhattisgarh	2
		Durg		2
		Raipur		4
		Gondia	Maharashtra	2
	Total			10
14	Southern	Coimbatore Main Junction	Tamil Nadu	4
		Aluva	Kerala	1
		Chennai Egmore	Tamil Nadu	3
		Tambaram		2
		Madurai Junction		6
		Kozhikode Main	Kerala	2
		Chenganur		1
		Kottayam		2
		Ernakulam North		2
		Alaphey		1
		Ernakulam South		5
		Kayankulam Junction		1
		Thiruvananthapuram		6
		Palakkad Junction		1
		Mangalore Central		Karnataka
		Tirunelveli	Tamil Nadu	2
		Katpadi		1
		Salem		2
		Nagercoil		1
		Kannur	Kerala	2
		Thrissur		2
		Tiruchchirappalli	Tamil Nadu	1
		Chindadripet		3
		Chepauk		5
Light House	3			
Tiruvallikeni(flag)	3			

		Thirumailai		3
		Mandaveli		3
		Greenways Road		3
		Kotturpuram		3
		Kasturba Nagar		3
		Indira Nagar		2
		Thiruvanmiyur		2
		Tharamani		4
		Perungudi		2
	Total			89
15	West Central	Habibganj	Madhya Pradesh.	1
		Itarsi		2
		Bhopal Junction		2
		Kota	Rajasthan	5
		Jabalpur	Madhya Pradesh.	4
	Total			14
16	Western	Ahemdabad	Gujarat	2
		Andheri	Maharashtra	7
		Borivali		5
		Dadar		4
		Goregaon		6
		Surat		Gujarat
		Indore	Madhya Pradesh.	6
		Vasai Road	Maharashtra	3
		Vadodara	Gujarat	2
		Nalla Sopara	Maharashtra	2
		Kandivali		1
		Vile Parle		1
		Ratlam	Madhya Pradesh.	2
Bhayander	Maharashtra	3		
	Total			47
17	North Eastern	Gorakhpur	Uttar Pradesh	4
		Ghazipur City		2
		Basti		2
		Chhapra	Bihar	2

		Siwan		2
		Gonda	Uttar Pradesh	2
		Izzatnagar		1
		Mau		2
		Manduadih		4
		Lucknow Charbagh		2
	Total			23
Grand Total				536
Total No. of Stations				199

APPENDIX-II REFERRED TO IN REPLY TO PARTS (d) AND (e) OF UNSTARRED QUESTION NO.345 BY SHRI JUGAL KISHORE TO BE ANSWERED IN LOK SABHA ON 12.12.2018 REGARDING DISABLED FRIENDLY STATIONS

(d)&(e): Detail of Lifts installed at stations is as under:-

S. No.	Zonal Railway	Station	State	No. of Lifts Provided
1	Central	Lokmanya Tilak Terminus	Maharashtra	1
		Thane		1
		Dadar		3
		Dombivali		1
		Lonavala		2
		Sevagram		1
		Nasik Road		2
		Jalgaon		2
		Sainagar Shirdi		2
		Kalyan		4
		Khandwa		2
		Dockyard Road		1
		Vadala Road		2
		Mankhurd		2
		Chembur		2
		Reay Road		2
		Ghatkopar		2
		Daund Station		4
		Chhatrapati Shivaji Terminus		5
	Bhusawal	2		
	Total		43	
2	Eastern	Howrah	West Bengal	4
		Kolkata Terminal		2
		Bimanbadar		1
		Sealdah		1
	Total		8	
3	East Central	Dhanbad	Jharkhand	2
		Hajipur Junction	Bihar	1

	Total			3
4	East Coast	Visakhapatnam	Andhra Pradesh	2
		Srikakulam		1
		Bhubaneswar	Odisha	3
		Rairakhol		1
		Cuttuck		2
	Total			9
5	Northeast Frontier	Ghuwahati	Assam	1
		New Cooch Behar	West Bengal	1
		Tinsukia	Assam	1
		Total		
6	North Eastern	Gorakhpur	Utttar Pradesh	7
		Lucknow Junction		3
		Maduadih		2
		Gonda		1
		Total		
7	North Central	Kanpur	Uttar Pradesh	1
		Agra Cantt		3
		Aligarh		1
		Total		
8	North Western	Ajmer	Rajasthan	2
		Jodhpur		1
		Abu Road		1
		Hisar	Haryana	2
		Bikaner	Rajasthan	2
		Udaipur City		1
		Jaipur		5
	Total			14
9	Northern	Sri Mata Vaisno Devi Katra	Jammu & Kashmir	3
		Anand Vihar	Delhi	6
		Nizamuddin		5
		Sarai Rohilla		2
		Ghaziabad	Uttar Pradesh	2
		Meerut City		2
		Panipat	Haryana	2
		Ludhiana	Punjab	2
		Amristsar		4

		Jammu Tawi	Jammu & Kashmir	2
		Varanasi	Uttar Pradesh	2
		Lucknow		1
		Faizabad		2
		Haridwar	Uttarakhand	2
		Dehradun		2
		Chandigarh	Chandigarh	2
		Delhi	Delhi	2
		New Delhi		7
	Total			50
10	South Central	Bhimavaram Town	Andhra Pradesh	2
		Samalkot		2
		Guntur		1
		Kacheguda		3
		Aurangabad	Maharashtra	2
		Secundrabad	Andhra Pradesh	4
		Guntkal		3
		Tirupati		3
		Ongole		1
		Gudur		2
		Chirala		3
		Kakinada town		2
		Nizamabad		Telengana
		Nellore	Andhra Pradesh	3
		Tenali		3
		Tadepalligudem		1
		Vijaywada		5
		Manchiryal		2
		khamam		2
		Jalna	Maharashtra	2
Nanded	2			
Rajahmundry	Andhra Pradesh	2		
Tuni		2		
Cuddapah		1		
Eluru		2		
Anantpur		1		
	Total			58

11	South East Central	Bilaspur	Chhattisgarh	1
		Durg		3
		Rajnandgaon		2
		Raipur		3
		Gondia	Maharashtra	3
	Total			12
12	Southern	Palghat	Kerala	2
		Mangalore Central	Karnataka	2
		Kozhikode	Kerala	3
		Thrisur		2
		Kannur		2
		Badagara		2
		Ernakulam Town		1
		Ernakulam Junction		3
		Chenganur	2	
		Salem Junction	Tamil Nadu	2
		Kanchipuram Junction		1
		Katpadi		2
		Erode		2
		Coimbatore		1
		Dindigul		3
		Chennai Central		1
		Tiruppur		2
		Madurai		2
		Chennai Egmore		2
		Tambaram	1	
		Thiruvananthapuram	Kerala	3
		Tiruvallikeni	Tamil Nadu	2
		Light House		2
		Thirumailai		4
		Chepauk		2
		Chinthadripet		2
Mandaveli	2			
Greenways Road	2			
Kotturpuram	2			
Kasturba Nagar	2			
Indra Nagar	2			
Thiruvanmiyur	2			

		Velachery		3
		Perungudi		2
		Taramani		2
	Total			72
13	South Eastern	Tata Nagar	Jharkhand	1
		Raurkela		1
		Ranchi		2
		Bokaro Steel City		2
		Kharagpur	West Bengal	5
	Total			11
14	South Western	Bangaluru City	Karnataka	6
		Mysore		2
		Yashwantpur		4
	Total			12
15	West Central	Habibganj Station	Madhya Pradesh	2
		Itarsi		4
		Sougour		2
		Satna		1
		Maihar		2
		Bina		2
		Bhopal Junction	Madhya Pradesh	4
		Jabalpur Junction	Madhya Pradesh	4
		Kota	Rajasthan	2
	Total			23
16	Western	Ahemdabad	Gujarat	6
		Vapi		2
		Surat		4
		Borivali	Maharashtra	6
		Bandra Terminus		1
		Dadar		2
		Goregaon		2
		Virar		2
		Anand		Gujarat
		Ratlam	Madhya Pradesh	2
		New Bhuj	Gujarat	2
		Surender Nagar		1
		Jam Nagar		1

		Dwarka		2
		Andheri	Maharashtra	4
		Vadodara Station	Gujarat	1
		Ujjain Station	Madhya Pradesh	4
		Rajkot Station	Gujarat	2
		Indore	Madhya Pradesh	5
		Vasai Road	Maharashtra	1
		Udhna	Gujarat	2
		Nadiad		1
	Total			56
17	Metro	Kavi Nzarul	West Bengal	2
		Shahid Khudiram		2
		MasterDa SuryaSen		2
		Gitanjali		2
		Naopara		1
		Dum Dum		2
		Netaji		2
		Indra Nagar		1
	Total			14
Grand Total				406
Total No. of Stations				179
