

GOVERNMENT OF INDIA  
MINISTRY OF FINANCE  
DEPARTMENT OF FINANCIAL SERVICES

**LOK SABHA**

UNSTARRED QUESTION NO. 2808

TO BE ANSWERED ON FRIDAY, DECEMBER 28, 2018/ PAUSHA 7, 1940 (SAKA)

**Social Security Schemes**

2808. DR. MANOJ RAJORIA:

Will the Minister of FINANCE be pleased to state:

- (a) the number of contributors under Pradhan Mantri Jeevan Jyoti Bima Yojana (PMJJBY), Atal Pension Yojana (APY) and Pradhan Mantri Suraksha Bima Yojana (PMSBY) in the country, year/State-wise;
- (b) whether any grievance redressal cell is available for the contributors and if so, the details thereof; and
- (c) the details of steps being taken by the Government to popularize the schemes for the informal sectors especially in the backward districts of the country?

**ANSWER**

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE

(SHRI SHIV PRATAP SHUKLA)

(a): The details are given in Annexure –I.

(b): There are various grievance redressal mechanisms like PMO Public Grievance (PG) portal, Centralized Public Grievance Redressal and Monitoring System (CPGRAM), Central Grievance Management System (CGMS), direct e-mails addressed to website [jansuraksha.gov.in](http://jansuraksha.gov.in) and toll free numbers at National / State level. These complaints are followed on regular basis by banks and insurance companies for quick redressal. As per the PFRDA (Redressal of subscribers Grievances) Regulations, 2015, unresolved grievance beyond thirty days can be escalated by the subscriber to NPS Trust.

(c): The steps that have been taken by the Government to popularize the schemes are as under:-

i) The Government as well as the Public Sector insurance companies and banks had organized massive campaign through media to create awareness amongst large sections of population and also carried outreach efforts to facilitate access to the schemes.

ii) Regular advertisements about PMJJBY, PMSBY and APY are being carried out in the newspapers, TV and radio.

iii) An exclusive website [www.jansuraksha.gov.in](http://www.jansuraksha.gov.in), which hosts all relevant material / information including forms, rules, frequently asked questions (FAQs) etc. related to these schemes in english, hindi and regional languages was created.

iv) Posters and banners have been displayed regarding the schemes in various offices of Banks and Insurance Companies across the country.

v) In addition, PFRDA is conducting various promotional campaigns among the service providers like Log-in Days, Elderly Day-Campaign etc to popularize and create awareness about the APY.

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**ANNEXURE- I REFERRED TO IN PART (a) OF LOK SABHA UNSTARRED QUESTION NO. 2808 FOR ANSWER ON DECEMBER 28, 2018.**

S. No.	State	PMSBY*	PMJJBY*	APY#
1	ANDAMAN & NICOBAR ISLANDS	30,508	15,548	4,472
2	ANDHRA PRADESH \$\$	2,71,56,903	1,82,15,982	8,83,060
3	ARUNACHAL PRADESH	61,946	37,334	9,302

4	ASSAM	17,06,329	6,44,517	2,53,209
5	BIHAR	47,88,530	13,78,259	13,29,823
6	CHANDIGARH	1,91,036	53,078	19,730
7	CHHATTISGARH	51,03,696	12,13,399	2,17,523
8	DADRA & NAGAR HAVELI	44,620	21,508	15,720
9	DAMAN & DIU	34,542	15,583	27,428
10	GOA	2,45,218	1,17,666	45,200
11	GUJARAT	55,71,992	23,27,022	6,42,476
12	HARYANA	29,33,778	8,65,248	2,83,324
13	HIMACHAL PRADESH	10,19,889	2,61,165	90,356
14	JAMMU & KASHMIR	7,35,704	3,12,101	50,451
15	JHARKHAND	19,65,777	5,05,320	2,92,156
16	KARNATAKA	69,19,503	31,61,583	9,52,897
17	KERALA	39,85,965	8,24,604	3,02,603
18	LAKSHADWEEP	5,721	1,670	4,510
19	MADHYA PRADESH	79,04,010	19,63,265	6,72,326
20	MAHARASHTRA	85,33,262	36,27,567	10,51,175
21	MANIPUR	97,059	32,774	16,189
22	MEGHALAYA	90,233	44,713	25,132
23	MIZORAM	85,065	54,431	17,368
24	NAGALAND	52,190	20,328	49,944
25	NCT OF DELHI	23,06,344	9,06,935	2,36,748
26	ORISSA	39,98,889	10,51,672	4,44,884
27	PUDUCHERRY	2,06,521	68,810	30,167
28	PUNJAB	35,41,879	6,61,613	4,15,150
29	RAJASTHAN	53,11,087	15,28,381	6,30,627
30	SIKKIM	50,782	28,410	50,061
31	TAMIL NADU	74,27,898	25,19,541	11,40,943
32	TELANGANA	60,47,449	20,14,964	3,80,226
33	TRIPURA	3,48,788	1,09,620	40,004
34	UTTAR PRADESH	1,32,39,776	34,69,306	19,75,017
35	UTTARAKHAND	14,03,124	3,53,247	1,15,205
36	WEST BENGAL	61,20,615	13,59,111	8,35,747
37	Others & Non-CBS Enrolments ***	1,34,52,298	59,86,796	Total=135,51,153

\*\*\*Beneficiaries converged from Ministry of Textiles, Women & Child Development, MSME and Department of Animal Husbandry, Dairy and Fisheries from their respective erstwhile Insurance schemes. Non-CBS enrolments pertain to urban cooperative bank subscribers which were not migrated to CBS system. State/UT wise break-up not available for this number  
 \$\$ includes 1.65 crore and 1.99 crore beneficiaries which have been converged from AABY to PMJJBY and PMSBY respectively in the state of Andhra Pradesh.

Source: Gross Enrollment as uploaded by banks on Jansuraksha portal as on 31/10/2018 subject to verification of eligibility, etc.

# Enrollment under APY as on 19.12.2018.