

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA  
UNSTARRED QUESTION NO.1552  
TO BE ANSWERED ON 19<sup>th</sup> DECEMBER, 2018**

**FACILITY TO BSNL/MTNL SUBSCRIBERS**

†1552. SHRI SANJAY KAKA PATIL:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Government proposes to launch any project to further improve the facility being given to subscribers of MTNL and BSNL;
- (b) if so, the details thereof;
- (c) whether any directive is likely to be issued by the Union Government to MTNL and BSNL for the purpose; and
- (d) if so, the details thereof?

**ANSWER**

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &  
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS  
(SHRI MANOJ SINHA)**

(a) & (b) Detail of projects undertaken by Bharat Sanchar Nigam Limited (BSNL) and Mahanagar Telephone Nigam Limited (MTNL) and assigned to them by Department of Telecommunications (DoT) to further improve the facility being given to their subscribers is at Annexure.

(c) & (d) Both BSNL and MTNL have their independent boards which take decisions in the best interest of the company as well as their subscribers.

**Detail of projects undertaken by BSNL/MTNL and assigned to them by DoT to further improve the facility being given to their subscribers:**

**BSNL:**

1. Project for providing mobile connectivity in 2199 identified locations in Left Wing Extremism (LWE) affected areas.
2. Implementation of comprehensive telecom development plan for Andaman and Nicobar Islands and Lakshadweep Islands through augmentation of satellite connectivity/bandwidth.
3. Execution of BharatNet Project.
4. Comprehensive Telecom Development Plan for the North-Eastern Region for provision of mobile services in uncovered villages in Arunachal Pradesh and two districts of Assam.
5. Implementation of transmission media plan for North Eastern Region.
6. Submarine Optical Fibre Project for providing connectivity to the Andaman and Nicobar Islands.
7. Setting up of 25000 Wi-Fi Hotspots at Rural Telephone Exchanges.
8. Augmentation of mobile equipment capacity / upgradation of mobile network in its areas under Phase-VIII.4 project.
9. Routers have been installed and commissioned where by IP-MPLS network has increased from 106 cities to 205 cities providing connectivity for broadband, NGN 2G/3G requirements.

**MTNL:**

1. MTNL has undertaken the task of improving its mobile network in Delhi and Mumbai to improve the downlink speed of 21.1 Mbps & uplink speed of 5.76 Mbps from 3.6 Mbps & 384 Kbps respectively.
2. Redeployment of Digital Subscribers Line Access Modules (DSLAMs) of existing wireline broadband network near to the subscriber premises thereby reducing copper length and enhancing the quality of broadband service.
3. Introduction of new policy to engage partners on revenue share basis to extend its FTTH services, to provide high speed broadband services to its customers.
4. MTNL has signed an MoU with New Delhi Municipal Corporation Smart City Limited (NDMCSCCL) on 18.08.2017, with the objective to provide various services like FTTH, Public Wi-Fi for making NDMC area as a SMART City.
5. To give boost to customer experience, Download Speed of Broadband subscribers is being upgraded to 8 Mbps progressively without any additional cost depending upon feasibility and line parameters.
6. Upgradation of outdoor network by refurbishing of Pillars and DPs is planned in phased manner to minimise the faults.
7. To improve copper pair quality, old drop wire was replaced with twisted drop wire and thermo sleeves have been put on open joints.
8. Proactive Monitoring of Broadband Faults.

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