

**LOK SABHA**  
**UNSTARRED QUESTION NO. 1148**  
**TO BE ANSWERED ON 17<sup>th</sup> DECEMBER, 2018**

Delivery of Cylinders

†1148. SHRIMATI RANJANBEN BHATT:

पेट्रो लयम एवं प्राकृतिक गैस मंत्री

Will the Minister of PETROLEUM AND NATURAL be pleased to state:

- (a) whether there are reports of substantial delays in delivery of cylinders after booking across the country including Delhi and if so, the details thereof;
- (b) whether the Government proposes to take any remedial steps in this regard in a time-bound manner; and
- (c) if so, the details thereof and if not, the reasons therefor?

ANSWER

पेट्रो लयम एवं प्राकृतिक गैस मंत्री) श्री धर्मेंद्र प्रधान(

MINISTER OF PETROLEUM AND NATURAL GAS (SHRI DHARMENDRA PRADHAN)

(a) to (c) Oil Marketing Companies (OMCs) have reported that they endeavour to meet the genuine demand of customers across the country including Delhi within two working days. However, there could be variation in delivery time of LPG refills to consumers from one region to another in the country due to temporary disruption in LPG supplies due to floods/poor road conditions, bandh/agitations/strikes, unplanned shutdown of indigenous sources, occupancy of jetty at ports by other vessels, delay in berthing of vessels due to bad weather conditions both at overseas loading sources and discharge ports/breakdown of vessels etc.

As and when refill backlog gets generated, all out efforts are made by OMCs for clearing the same by augmenting bulk LPG supplies, arranging additional imports, positioning of bulk at the plants through alternate routes and operation of plants on Sundays/holidays/ extra time. OMCs also set up new LPG bottling plants, augment capacity of existing LPG bottling plants and expand the distribution network by commissioning new LPG distributorships with an objective to ensure uniform and reduced delivery time of LPG refills to customers across the country.