

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO. 68  
TO BE ANSWERED ON 18.07.2018**

**POOR CONDITION OF COACHES**

**68. SHRI PRATHAP SIMHA:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Railways has received complaints regarding the extremely poor condition of coaches of Karnataka-bound trains, especially long distance trains i.e. Karnataka Express, Goa Express, Sampark Kranti Express, etc.;**
- (b) if so, the action taken by the Railways for improvement in the condition of Karnataka-bound trains;**
- (c) the number of LHB coaches inducted in Karnataka-bound trains; and**
- (d) the measures taken to ensure good condition of sleeper coaches for long distance trains, considering the fact that the passengers have to spend several hours/ days in trains?**

**ANSWER**

**MINISTER OF STATE IN THE MINISTRY OF RAILWAYS  
(SHRI RAJEN GOHAIN)**

**(a) & (b): Yes, Madam. Few Complaints have been received regarding some Karnataka bound trains. All efforts are made by Indian Railways (IR) to address the complaints.**

**In order to improve the condition of Karnataka bound trains:**

- **The coaches are given periodic maintenance as per norms wherein all the safety and amenity fittings are examined for good working condition and defective components are repaired or replaced.**
- **Proper cleaning and full watering of all coaches is ensured during Primary Maintenance. The coaches are cleaned through mechanized cleaning system as per stipulated guidelines.**
- **On Board Housekeeping Service (OBHS) is also provided for the cleaning of coach toilets, doorways, aisles and passenger compartments during the run in identified Karnataka bound long distance Mail / Express trains including Karnataka Express, Goa Express and Sampark Kranti Express.**
- **To supply good quality of Bed rolls to passengers, mechanized laundries have been set up at Hubballi, Mysuru and Bengaluru.**
- **Pest and rodent control of coaches as per laid down norms is being carried out through professional agencies.**

**(c) : IR does not induct the coaches on State-wise basis as Railway administration operates across State boundaries. However, 32 pairs of train services originating / terminating in the stations located in the State of Karnataka, are operating with LHB coaches.**

**(d) : All coaches including sleeper coaches are regularly maintained in the Depots and Workshops for prescribed schedule attention.**