GOVERNMENT OF INDIA MINISTRY OF HEALTH AND FAMILY WELFARE DEPARTMENT OF HEALTH AND FAMILY WELFARE

LOK SABHA UNSTARRED QUESTION NO. 468 TO BE ANSWERED ON 20TH JULY. 2018

BOUNCERS IN HOSPITALS

468. SHRI KAUSHAL KISHORE:

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) whether the Government has noticed that bouncers have been appointed in the hospitals run by the centre as well as State Governments including Dr. Ram Manohar Lohia Hospital who misbehave with patients and their relatives;
- (b) if so, the details thereof and the reaction of the Government thereto;
- (c) whether the Government has noticed that injections are administered to women patient by male employees in open without any curtain in hospitals including the G.T.B. Hospital; and
- (d) if so, the reaction of the Government thereto and the action taken thereon?

ANSWER THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRI ASHWINI KUMAR CHOUBEY)

(a) & (b): 'Health' being a State subject, such information is not maintained centrally.

However, as far as three Central Government Hospitals located in Delhi viz. Safdarjung , Dr. Ram Manohar Lohia and Lady Hardinge Medical College & Associated Hospitals as well as All India Institute of Medical Sciences, New Delhi are concerned, marshals/bouncers/Quick Response Team (QRT) guards have been deployed in these hospitals. No case regarding misbehaviour with patients and their relatives has been reported at these hospitals. However, instructions are given from time to time to marshals/bouncers/Quick Response Team (QRT) guards to stay polite with the patients and their relatives.

(c) & (d): As reported by various hospitals including Guru Teg Bahadur Hospital, no such case by male nursing staff has been reported/noticed.

Injections are generally administered by female nurses and privacy is maintained by use of curtains or by administering injection in a separate treatment room, whenever required. In case where a male nurse gives injections to female patients, presence of a female nurse/any other female staff or patient's attendant is mandatory.