# GOVERNMENT OF INDIA <br> MINISTRY OF ROAD TRANSPORT AND HIGHWAYS 

LOK SABHA<br>UNSTARRED QUESTION NO. 3854<br>ANSWERED ON $9{ }^{\text {TH }}$ AUGUST, 2018

## ONLINE ISSUING OF DRIVING LICENCE

## 3854. SHRI KAPIL MORESHWAR PATIL:

## Will the Minister of ROAD TRANSPORT AND HIGHWAYS

## सड़क परिवहन और राजमार्ग मंत्री

be pleased to state:
(a) whether driving licences are being issued online by the Transport Authority in the National Capital Territory of Delhi;
(b) if so, the number of licences issued online till 31st July, 2018 and the number of applications still lying pending;
(c) whether pending licences have not yet been issued by the employees of licensing authorities despite their online booking;
(d) if so, the details thereof, authority-wise, particularly of Indraprastha authority;
(e) whether the Government is taking active efforts to further streamline the system of issuing driving licences to the masses; and
(f) if so, the details thereof?

## ANSWER <br> THE MINISTER OF STATE IN THE MINISTRY OF ROAD TRANSPORT AND HIGHWAYS

(SHRI MANSUKH L. MANDAVIYA)
(a) \& (b) No, Madam. Driving licenses are not being issued on-line by Transport Authority in Delhi but the application submission/payment mechanism is done on-line. Licenses are issued after necessary test and approval process in the RTOs. Information is available for these licenses (which includes Learner License and Driving License) from Online SARATHI -4.0 Application - which has been implemented in RTOs of NCT of Delhi in a phase-wise manner starting with IP Depot on 22.02.2017. As per the data available on SARATHI-4.0 application, the total number of licences issued through this application till 31.07.2018 in NCT of Delhi are 4,03,732 and pending applications are 35,175 .
(c) \& (d) The details of pending applications in SARATHI-4.0 application at various stages are provided in ANNEXURE.
(e) \& (f) Ministry has introduced "online" based citizen centric application SARATHI 4.0 under digitization for driving licences to streamline the system.

ANNEXURE REFERRED TO IN REPLY TO PART (c) \& (d) OF LOK SABHA UNSTARRED QUESTION NO. 3854 ANSWERED ON 9 ${ }^{\text {TH }}$ AUGUST, 2018 ASKED BY SHRI KAPIL MORESHWAR PATIL REGARDING ONLINE ISSUING OF DRIVING LICENCE

DETAILS OF APPLICATIONS PENDING AT DIFFERENT STAGES

| RTO | APPROVAL | BIOMETRIC | $\begin{aligned} & \text { DL } \\ & \text { TEST } \end{aligned}$ | FEE | SCRUTINY | SLOT | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| DL1 | 285 | 405 | 753 | 16 | 558 | 1 | 2018 |
| DL2 | 21 | 199 | 242 | 4 | 215 | 3 | 684 |
| DL3 | 654 | 454 | 5095 | 11 | 573 | 25 | 6812 |
| DL4 | 364 | 533 | 424 | 48 | 1449 | 10 | 2828 |
| DL5 | 290 | 263 | 953 | 4 | 736 | 1 | 2247 |
| DL6 | 60 | 65 | 1043 | 4 | 270 | 0 | 1442 |
| DL7 | 185 | 277 | 766 | 7 | 289 | 9 | 1533 |
| DL8 | 220 | 269 | 551 | 8 | 438 | 2 | 1488 |
| DL9 | 725 | 804 | 2704 | 20 | 2014 | 8 | 6275 |
| DL10 | 159 | 195 | 665 | 10 | 216 | 5 | 1250 |
| DL11 | 1224 | 513 | 1767 | 3 | 1299 | 4 | 4810 |
| DL12 | 179 | 263 | 657 | 22 | 956 | 4 | 2081 |
| DL13 | 184 | 264 | 1053 | 6 | 197 | 3 | 1707 |
|  |  |  |  |  |  |  |  |
| Total | 4550 | 4504 | 16673 | 163 | 9210 | 75 | 35175 |

