

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 3511
TO BE ANSWERED ON 08.08.2018**

BIOMETRIC ATTENDANCE SYSTEM

3511. SHRI R. DHRUVA NARAYANA:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether biometric attendance system has been introduced in the various departments and offices of the Ministry of Railways to ensure punctuality of employees and if so, the details thereof;**
- (b) whether the said system has also been introduced in the Customer Care Institute of the Ministry located in Kishanganj, Delhi;**
- (c) if so, the details thereof and if not, the reasons therefor; and**
- (d) the time by which the aforesaid system is likely to be introduced in Customer Care Institute, Kishanganj?**

ANSWER

**MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI RAJEN GOHAIN)**

(a): Yes, Madam. Biometric attendance system has been introduced in most of the departments and administrative offices of the Ministry of Railways.

(b) to (d): No, Madam. Biometric attendance system is not available in Customer Care Institute, Kishanganj, Delhi at present because only two Group 'C' staff and two Group 'D' staff are working in Customer Care Institute, Kishanganj, Delhi.
