

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 3483
TO BE ANSWERED ON 08.08.2018**

TRAIN CAPTAIN SERVICE

3483. SHRI G. HARI:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether it is true that the Railways is considering to deploy onboard Train Captains who will solely handle the responsibility to redress the problems of the passengers;**
- (b) if so, the details thereof;**
- (c) whether it is also true that the Railways has identified trains for introduction of Train Captains; and**
- (d) if so, the details thereof?**

ANSWER

**MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI RAJEN GOHAIN)**

(a) to (d) In order to introduce the concept of a single person/leader responsible for coordinating the entire team and facilitating all services during the complete journey of the train, instructions have been issued introducing the concept of Train Captain. In trains like Rajdhani/ Shatabdi/ Duronto and other trains where a Train Superintendent (TS) is on end to end basis, TS shall be nominated as "Train Captain" and made responsible for all the facilities on train. In all other trains, where TS is not present, Zonal Railways are to nominate the senior most ticket checking staff as Train Captain.
